

CONTINUING TRANSPARENCY:

Improving Access to Information

Find information simply

Over the last few years, the College has been enhancing transparency and ensuring Ontarians have more access to the information they need to make informed healthcare decisions.

We're continuing down the path toward greater transparency by making some significant changes to the public register — also known as the "Find a Pharmacy or Pharmacist" on www.ocpinfo.com. With an anticipated launch by the end of 2015, the enhanced register will allow anyone to easily find information about the people and places this College oversees.

While the College has always disclosed information about pharmacists, pharmacy technicians and pharmacies, this new tool will make accessing and understanding that information easier, with simpler navigation and straightforward language. Additionally, as a result of by-laws passed earlier this year, we're adding *more* information, such as the outcome of some complaint investigations, federal or provincial criminal charges or findings of guilt, and full notices of hearing for discipline cases. Details about what's new can be found on our [Key Initiative — Commitment to Transparency](#) webpage.

FOCUS ON THE PUBLIC

The College's mandate is to serve and protect the public. As such, the new "Find a Pharmacy or Pharmacist" is being re-designed with a single audience in mind — the public.

The focus is on making things easy-to-find, simple-to-understand and uncomplicated. Terminology that is specific to the profession of pharmacy is being minimized and regulatory processes will have supporting information to provide context and explanations wherever possible.

NEW SEARCH OPTIONS

One of the most useful features on the new register will be the many search options available to users. Basic search fields will allow for simple searches of people (pharmacists, pharmacy technicians, students and interns) or places (community pharmacies, hospital pharmacies, drug preparation premises and remote dispensing locations) by name, type or location. Advanced search fields will allow for more in-depth searches using options such as practice status, registration or accreditation number, gender, discipline history and more.

SIMPLE PROFILES

Each person and place the College oversees will have their own profile with lots of detailed information. People profiles include information such as name, type, status, location, registration number, training history, gender, and any concerns the College has about the person. Place profiles include information such as name, type, status, location, contact information, accreditation number, staff members, assessment information, and any concerns the College has about the place. For specific details about the information that is disclosed on the register please see [College By-Law No. 3](#). 

Stay tuned for more information!

