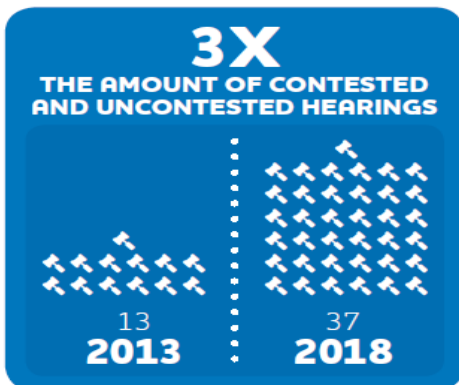
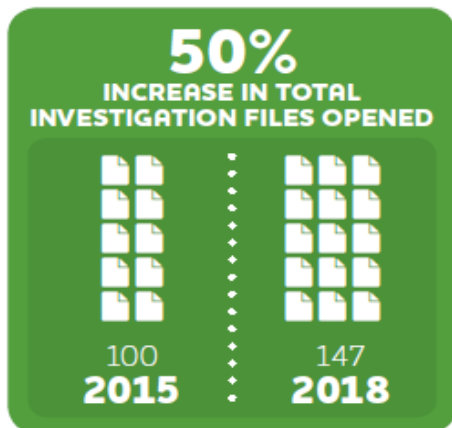


# WHY AN INCREASE IN FEE REVENUE IS NEEDED

Year over year growth in the volume and complexity of complaints, investigations and disciplinary proceedings.



New strategic priorities for 2019-2021 including a new mission, vision and values



Ongoing development and implementation of regulatory programs, key initiatives and strategies; responding to emerging priorities



Implementation of the Medication Safety Program among all community pharmacies, starting late 2018 and into 2019.



Evolution of the hospital oversight and quality assurance program.



Communication, increased consultations and public/patient engagement, transparency priorities – building public trust and confidence; data strategy



Lower rate of growth in the # of pharmacists, pharmacy technicians registering with the College = revenue pressures



9 years since last increase to member annual fees

**Mission: The Ontario College of Pharmacists regulates pharmacy practice to serve the interests, health and wellbeing of the public.**