

1 Pharmacists Are Assessed in Their Pharmacy

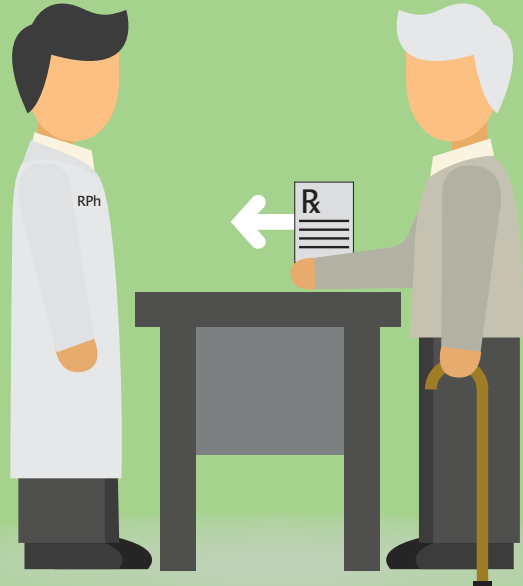


2 Assessment Focuses on Four Key Domains

A. Patient Assessment

If I'm not completing a patient assessment, how can I be sure that the medication is appropriate for that patient?

Have I reviewed the patient's profile and checked in with the patient to determine if there have been any changes to their overall health?



B. Decision Making

Is this the most appropriate medication based on the patient, best practice and evidence?

Based on any patient-related issues identified, is there an opportunity to make a pharmacist intervention?

C. Documentation

Am I making sure to document relevant information accurately, completely and appropriately including my decisions, rationale and follow-up plans?

Is my documentation stored in a location that is easily retrievable and accessible by other staff members?



D. Communication/Education

Does the patient have a hearing impairment or any other health conditions that require me to make appropriate verbal and non-verbal adjustments?

Am I listening to the patient's questions, needs, and concerns, and asking appropriate open-ended questions?

*View the [Individual Pharmacist Assessment Criteria](#)

3 Practice Advisors Coach and Mentor

Based on observations and conversations throughout the day, the practice advisor will coach and mentor pharmacists to help them enhance their practice.



4 The End Result is Improved Patient Care

