

Dear esteemed colleagues,

I am writing to you today to seek your support for my election to the Ontario College of Pharmacists' Council representative for District L.

For 14 years, I have practiced as a community pharmacist in various capacities across Ontario: as pharmacy manager, director of operations, and relief pharmacist. Over the past two years, I have had the pleasure and privilege to serve as a Non-Council Committee Member on our College's Accreditation Committee. By also attending several OCP Council meetings as an observer, I have gained invaluable insight into the operations of the College and its committees.

These experiences have given me a deep understanding of the challenges our profession faces today, and the important role the OCP plays in guiding its members to implement new practice changes—such as expanding our roles to prescribe for minor ailments, leading to more comprehensive, efficient, and safe patient care.

OCP's mandates of serving and protecting the public interest has been at the forefront of my career. At my practice site, I ensure safe and quality care by advocating for a patient-centred approach, and a full scope of practice for pharmacists and regulated pharmacy technicians. To provide even better care for my patients, I recently obtained a Pharm.D. degree from the University of Florida and became a Certified Diabetes Educator (CDE).

At my practice, I passionately advocate for:

- Patient-centred collaborative care models between pharmacists and prescribers.
- Improved prescriber communication in community practice, using standardized tools, such as SOAP notes.
- Enhanced patient experience through appointment-based model and follow up calls.
- Patient safety initiatives to minimize medication errors through distraction.
- Optimized practice workflow and full use of regulated pharmacy technicians' scope of practice in collaboration with pharmacists.

Integrating OCP's core values of accountability, integrity and transparency into my career meant embracing the role of educator, mentoring students as preceptor and clinical instructor with University of Toronto's Leslie Dan Faculty of Pharmacy and University of Waterloo's School of Pharmacy. As a result of my dedication, I received the Teaching Associate Leadership Award by the University of Toronto and Pfizer Consumer Healthcare in 2013.

In addition, I have engaged the public in health promotion by writing evidence-based medication-related blogs on the Canadian PCMC's website, and blogs on enhancing patient experience in pharmacy on the Canadian Healthcare Network's website.

For all of these reasons and more, it would be my great honour to leverage all of my experience and my dedication to my patients and fellow pharmacists by joining the OCP, to represent the views of members in District L.

I look forward to continuing to serve the public, and to contribute to Ontario's healthcare by working closely with OCP.

Should you have any questions at all, I invite you to reach me: (416) 454-1855 or ali@zohouri.ca. I look forward to hearing from you!

Yours sincerely,
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