

SEPTEMBER 2019 COUNCIL MEETING

As recorded following Council's regularly scheduled meeting held on September 16th and 17th, 2019.

COUNCIL ELECTION 2019 – 2020 COUNCIL TERM

Following elections held in August, Council welcomed newly elected members Connie Beck in District T, Siva Sivapalan in District L and Mark Scanlon in District K. Re-elected to Council were Goran Petrovic in District TH, Billy Cheung and James Morrison in District L, and Tracey Phillips in District K. As well, Dr. Lisa Dolovich joined Council on July 1st as the interim Dean of the Leslie Dan Faculty of Pharmacy at the University of Toronto. We would like to thank all of the candidates who ran in the election for their interest and commitment to serving on Council.

Council re-elected Laura Weyland as President and Billy Cheung was elected as Vice President. Regis Vaillancourt will remain in the Past President position and the following members were elected to the Executive Committee: James Morrison, Kathy Al-Zand, David Breukelman and Sylvia Moustacalis.

The following Council members were elected as Committee Chairs:

- Executive – Laura Weyland
- Accreditation and Drug Preparation Premises – Regis Vaillancourt
- Discipline – Christine Henderson
- Finance and Audit – Dan Stapleton
- Fitness to Practice – James Morrison
- Inquiries, Complaints and Reports – Rachelle Rocha
- Patient Relations – Kathy Al-Zand
- Quality Assurance – Karen Riley
- Registration – Sylvia Moustacalis

A complete list of committee membership has been posted to the [College website](#).

Report updated November 27, 2019

COUNCIL APPROVES CONCEPTS RELATED TO GOVERNANCE REFORM INTENTIONS

Following the approval of four governance renewal principles in December 2018, and associated intentions at the June 2019 meeting, Council deliberated on and approved the following governance-related matters (please refer to the September 16 and 17 Council meeting materials on the [College website](#) for additional details):

- **Eligibility and competency-based selection of Council members**

The Regulated Health Professions Act, 1991 (RHPA) sets out the authority for the College to establish by-laws respecting the qualification of candidates seeking election to Council. While the current by-law (5.9) sets out eligibility criteria, it does not address competence. To conform with governance best practices, and in addition to the changes agreed to by Council in June 2019 related to the representation of patient populations as opposed to registrant geography, Council approved the expanded eligibility criteria and desired competencies.

- **Honoraria for elected Council members and non-Council committee members**

It was decided that professional members of Council (Board) and committees will receive a taxable honorarium for time spent on College work and be reimbursed for incurred expenses. Time will be paid on a full-day or half-day basis and expenses will be reimbursed in accordance with common practice followed by other health colleges and public appointments. The daily honorarium was set at \$260/day or \$130 for less than three hours.

- **Lay committee appointees including honorarium structure**

In order to maintain the public voice on committees and to reduce the significant demand on the nine government-appointed public

members, the College committed to recruit and appoint lay members to committees as needed; government-appointed public members will be appointed to committees per statute requirements. Lay committee appointees will be selected using the same competency-based recruitment and screening process as professional non-Council committee appointments and will receive the same honorarium as professional committee appointees.

The new governance framework is grounded in adopting best practices and in building greater public trust in the role of the Council and the mandate of the College. The bylaws reflecting Council's decisions and approved intentions will be drafted and presented at the December 2019 meeting and, following stakeholder consultation, will become effective at the start of the 2020/21 Council year.

COUNCIL APPROVES COST-OF-LIVING FEE AMENDMENTS

In December 2018, Council approved a fee increase of 25% with one exception: annual registrant fee increases would be implemented over two years at a rate of 12.5% per year, effective 2019. This increase was implemented after several years of stable fees. Feedback from registrants regarding the rate of the increase was considered by Council, which reviewed the merits of implementing a modest annual cost-of-living increase tied to the consumer price index to prevent the need for future large increases. Council approved the drafting of bylaw amendments to implement annual cost-of-living fee increases (effective 2021) to be circulated for feedback along with other bylaw changes related to governance reform.

COUNCIL ADOPTS OPPORTUNITIES RELATED TO INDIGENOUS CULTURAL COMPETENCY

Following a review of the briefing note prepared by the Patient Relations Committee and subsequent discussion, Council unanimously approved the adoption of three opportunities to cultivate Indigenous cultural competency amongst Council, College staff and registrants:

- Develop a commitment to act. The College will identify ways to address cultural inequities to improve patient outcomes (reflecting the calls to action identified in the Truth and Reconciliation Commission of Canada's Calls to Action) and

strive to build relationships with Indigenous communities and others focused on Indigenous health.

- Create a cultural sensitivity page on the College's website that would include resources and a training module on the inclusionary services that the College expects of registrants.
- Council meetings will begin with a land acknowledgement. Doing so will remind Council members, College staff and registrants that we all have a role in the reconciliation process and to consider this role within our work.

This initiative emerged from the College's growing awareness of the specific and devastating impacts of substance use on Indigenous patients and communities and the disparities in healthcare and health outcomes for Indigenous people compared to the non-Indigenous population. The College's approach to all three of these opportunities will reflect the importance of working in collaboration with Indigenous communities to improve pharmacy care and patient outcomes.

COLLEGE HONOURS MELISSA SHELDRIK FOR HER SIGNIFICANT CONTRIBUTIONS TO ADVANCING MEDICATION SAFETY, RELEASES FIRST EXPERT BULLETIN

At the September 17th Council meeting, on World Patient Safety Day, Council formally recognized patient safety advocate Melissa Sheldrick as an Honourary Member of the College for her work on the development of the Assurance and Improvement in Medication Safety (AIMS) Program and for her outstanding contributions to advancing medication safety in Ontario. In doing so, Council also celebrated Ms. Sheldrick's achievements as a patient safety advocate not just in this province but across the country and around the world.

Along with recognizing Ms. Sheldrick's significant role in promoting patient safety and guiding the development of the AIMS Program, the College also announced the release of the first independent expert bulletin that provides a preliminary analysis of medication incidents (errors that reach the patient) and near misses (errors that are intercepted before reaching the patient) reported anonymously by Ontario community pharmacies. The bulletin includes recommendations that provide important insights aimed at reducing the risk of medication safety events involving pharmacies.



From left to right; Laura Weyland, Anne Resnick, Melissa Sheldrick and Nancy Lum-Wilson.

Community pharmacies continue to be onboarded to the AIMS Program, which is expected to be fully rolled out to all 4,500+ community pharmacies across the province soon. Future priorities related to the implementation of the AIMS Program include the extension of the program to hospital pharmacies and the roll out of a pharmacy safety self-assessment (PSSA) tool to support ongoing quality improvement efforts.

COUNCIL RECEIVES UPDATE ON NARCOTICS MONITORING SYSTEM (NMS) DATA ANALYSIS RELEASE

Council was provided an update on the College's collaboration with the Ministry of Health related to the release of an aggregate data analysis from the provincial Narcotics Monitoring System (NMS) focused on opioid dispensing. The goal of releasing this data analysis is to provide information to help the College, its partners and pharmacy professionals to identify

areas for further education and collaboration, educate pharmacy stakeholders (including the public) about dispensing patterns in the province, and highlight opportunities for pharmacy professionals to assess and enhance the quality and safety of their opioid-related practice.

The data analysis is provided to the College by the Ministry of Health; it is in an aggregate format and does not identify any specific pharmacies or pharmacy professionals. The first NMS opioid dispensing snapshot report is anticipated to be publicly released later this fall.

OPERATING PLAN PRIORITIES FOR 2020

CEO and Registrar Nancy Lum-Wilson presented an overview of the Council-defined 2019-2021 strategic priorities as well as the milestones achieved to-date expressed through the Council Scorecard. She was later joined by College staff who presented highlights on the key initiatives and priorities for 2020 with a focus on risk-based

regulation strategies and provided a high-level overview of the 2020 operational plan that will serve as the basis for the budget that will be submitted to Council for approval in December.

NEXT COUNCIL MEETING

The next scheduled meeting will be held Thursday November 21, 2019, which is the second of two special meetings of Council, needed to facilitate approval of regulations related to expanded scope of practice. The next regularly scheduled meeting of Council will be held on Monday, December 9, 2019.

Council meetings are open to the public and are held in the Council Chambers of the College at 483 Huron Street, Toronto, ON M5R 2R4. If you plan to attend, or for more information, please contact Sarah MacDougall, Council and Committee Liaison at council@ocpinfo.com. You can also follow along via Twitter during Council meetings using the hashtag, #OCPCouncil. 