

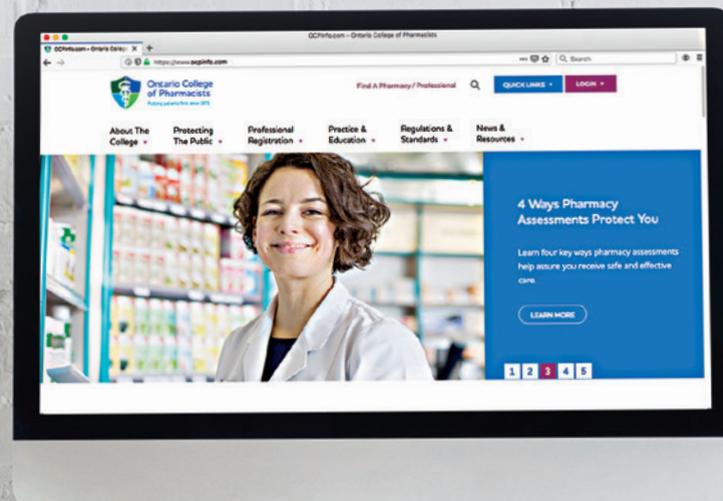


Ontario College of Pharmacists

Putting patients first since 1871

To learn more about pharmacy assessments and for other helpful patient tips and information, visit our website at

OCPINFO.COM



1-800-220-1921



Setting Conditions to Open

Beyond routine pharmacy assessments, College operations advisors evaluate community pharmacies whenever one opens, changes ownership or changes location. This must happen before opening day to ensure patients are protected and are delivered safe and effective care. Pharmacies may also require an assessment after a significant renovation.

■ ■ ■ ■ 4 WAYS PHARMACY ASSESSMENTS PROTECT YOU



Ontario College of Pharmacists

Putting patients first since 1871

4 Ways PHARMACY ASSESSMENTS PROTECT YOU

One reason to be confident that your pharmacy is safe is because of the assessments performed by the Ontario College of Pharmacists, Ontario's registering and regulating body for the profession of pharmacy.

Our mandate is to protect and serve the public and we do this by building on a long-standing commitment of putting patients first and by collaborating with stakeholders to achieve the goal of quality and safe pharmacy services in the province.





Upholding Standards

Operations advisors, who are experienced pharmacy professionals employed by the College, review operations to ensure the pharmacy meets standards and legislation, and uses proper processes and procedures. These cover everything from policies and procedures around safe storage of medications and how drugs are labelled, to how the pharmacist ensures you are taking your medication properly, to communication between pharmacy professionals and patients.

Guiding Improvements

Patient safety is a top priority for everyone which is why pharmacies are required to continuously improve the quality of the care they provide to patients. In addition to following important operational and safety standards, pharmacies may also be required to create action plans to improve in certain areas and be subject to re-assessment by a operations advisor. If there are more serious concerns, the College's Accreditation Committee can get involved and has the authority to take further action if needed in order to protect the public.

Checking In Regularly

Assessments happen at least once every one to four years for community pharmacies, and at least once every two years for hospital pharmacies. The frequency of these routine assessments is higher depending on the activities performed at the pharmacy to ensure quality and safety.