

A resource to support your professional development

PRESCRIBER NOTEBOOK



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INTRODUCTION

This casebook serves as a tool to help pharmacists gain the confidence necessary to practice using their full scope. These cases describe situations that you may encounter in your community pharmacy to illustrate how pharmacist prescribing contributes to patient care. Each case has a corresponding Example Solution that outlines one potential approach to addressing the identified issue and provides an example of the documentation expected for such an interaction.

HOW TO USE THIS CASEBOOK

As you read through each case, consider how the situation would be handled in your current practice. Next, consider how the situation could be handled if you were practicing using your full scope. If these approaches differ, reflect on which barriers are preventing you from currently practicing to your full scope. Potential barriers include:

- fear of upsetting other prescribers
- lack of access to relevant clinical information
- therapeutic knowledge
- time
- willingness to take responsibility for patient care
- knowledge of extent of scope and documentation requirements

With practice, you will overcome many of these barriers and become comfortable appropriately prescribing and efficiently documenting the care you provide. Remember that, as a heath care professional, your decisions should always be in the best interest of the patient. Pharmacist prescribing enables you to better manage your patients while also relieving some of the burden on the health care system.

DOCUMENTATION

A sample documentation form is provided, though there are many acceptable ways to document. In your practice, find a method of documenting that is complete, convenient, and easily retrievable.

If you are not confident with your documentation skills or are unsure of the amount and detail of documentation required, then try completing the documentation form yourself for a few of the cases before looking at the Example Solutions.

In the Example Solutions section, we have provided documentation for one possible solution to each case. Use these examples as a guide for how much documentation you should include. Note that there may be many solutions to each case; make sure your decision is informed and that you justify your opinion. Continue completing the documentation for cases on your own until you are confident with your ability to efficiently prescribe and record your interactions.

If you are interested in developing your skills for a particular type of prescribing (initiating, adapting, or renewing), there is a key at the very end of this casebook that matches the cases to the type of prescribing.





Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.:	Date:
Date of Original Rx:	Adapted/Renewed Rx Details:
Original Rx Details (name, strength, quantity,	
duration):	
	Original Prescriber Information
	Name:
	Contact (phone/fax):
Copy attached? 2 Yes 2 No	contact (phone/tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
Monitoring/Follow-up Plan	
Monitoring/Follow-up Flan	
Consent	
Consent was received from the patient/agent 2	
Notification Information	
Names of Prescriber/Practitioner notified:	
Date of Notification:	
Method of Notification:	
	Other
Fax # Phone # Pharmacist Information	
Signature of RPh:	





The pharmacist notices Mr. HJ looking at the smoking cessation products on display in the pharmacy. On approaching and speaking to this patient, the pharmacist realizes that it is clear Mr. HJ feels ready to quit smoking right away and is not currently using smoking cessation therapy. They discuss the various treatment options and decide on varenicline as the treatment of choice. Mr. HJ mentions that the pharmacy is quite far away from his home and that he would like to fill the prescription at a pharmacy closer to home.

CASE 2

Mr. RG is a 65-year-old male patient who comes in to your pharmacy with a new prescription for Timoptic. Mr. RG was diagnosed with open-angle glaucoma last year and has been using Xalatan regularly. He had an appointment with his ophthalmologist this morning and was given a new prescription for Timoptic eye drops and was verbally instructed to continue the Xalatan as well. On checking his profile you realize that there are no refills left on his Xalatan prescription.

CASE 3

Mrs. SE is a 42-year-old patient who comes in to the dispensary for a refill of her only diabetes medication, metformin. On checking her profile, you notice that she hasn't filled this prescription in 8 months, and her last refill was for a 3-month supply only. When asked if she has had any blood work done recently, she tells you it was done at her last appointment 8 months ago, and her sugars were under control. When asked if she has been taking metformin regularly, she tells you that since her blood sugar is under control, she only takes it 'when she needs it.' Mrs. SE also explains that her glucometer broke a few months ago and so she hasn't been checking her sugars regularly.

During the interaction the pharmacist is able to assist Mrs. SE with using one of the glucometers in the pharmacy and it reads 10.2.

CASE 4

Mrs. DA is a known patient to your pharmacy and presents today requesting a medication renewal for her 16-year-old daughter's "regular monthly medication" as NM is leaving for Florida tomorrow for 2 weeks. Mrs. DA has never come in to pick up this prescription for her daughter and cannot recall the names of the chronic medication in question. The only prescription in NM's record is Yaz 1 tablet daily, which was last dispensed as a 3-month supply, but there are no refills remaining.

CASE 5

MG is a 35-year-old male patient who presents to the pharmacy seeking advice. He has been smoking 1½ packs a day for the last 10 years and now feels ready to quit. He wants to take a more active approach to his health and has made the decision that he is finished with smoking. He doesn't feel that he will be able to do it cold turkey so he would like to know what options are available to assist him in this difficult task. When asked about his past medical history, he tells you that he takes carbamazepine to control his seizures. He has no other medical conditions, allergies or medications.





Mrs. SJ brings in a prescription for her 4-year-old son for amox/clav 250 mg/125 mg suspension, 3 mL TID for 7 days from the pediatrician for recurrent acute otitis media. Her son weighs 20 kg. On processing the prescription, the pharmacist realizes that amox/clav does not come in a 2:1 formulation, but rather a 4:1 or a 7:1 ratio. Also, the duration of therapy for recurrent acute otitis media is 10 days rather than 7 days.

CASE 7

MM is a regular patient at your pharmacy. He is 35 years old and has just successfully completed 12 weeks of smoking cessation therapy on Champix today. He is going away on vacation to the Caribbean next week and is quite apprehensive about falling back into the smoking habit. He asks if you can prescribe him Champix again or provide him with an alternative medication to aid in his cessation efforts while away.

CASE 8

Mr. ST comes to the pharmacy on Saturday morning with a prescription for his daughter for Biaxin suspension, BID for 7 days, which was prescribed yesterday to treat her lower respiratory tract infection (CAP). Unfortunately, the prescription does not have a dose and because it is the weekend, her family physician is not in the office until Monday. According to the father, she is 12 years old and weighs 33 kg. She does not have any known drug allergies.

CASE 9

Mrs. BL is 58-year-old woman who is at the pharmacy today for a refill. Her current medications include amlodipine 10 mg daily, ramipril 5 mg daily, and rosuvastatin 10 mg daily. Her main medical conditions include hypercholesterolemia and hypertension (both controlled with medications). Her medication doses have been stable for 3 years. She monitors her blood pressure regularly at home but does not remember the physician sending her to have blood work to measure her cholesterol in at least 2 years. She has run out of refills of her medications. The last prescription on file was for a 6-month supply of all medications, and the pharmacist notes that this prescription was a renewal by another pharmacist working at the pharmacy. The prescription prior to that was written by the physician for a 1-year supply of each medication and the patient has not seen the physician since that time.

CASE 10

Mrs. KN presents with a prescription for risedronate 35 mg weekly. She has been taking risedronate for 3 months and just ran out of refills so she obtained a new prescription from her family doctor. On discussion with Mrs. KN, the pharmacist discovers that she has been having trouble remembering to take her weekly dose of risedronate due to her hectic schedule. The pharmacist informs her that risedronate is also available in a monthly dose (150 mg monthly) and could potentially be a suitable alternative.





Mr. AK, a 58-year-old male, comes into the pharmacy with a prescription for Valtrex 1 g TID x 7 days for herpes zoster (shingles). As he is dropping off his prescription, he mentions that he forgot to ask the walk-in clinic physician if this medication would be a safe for him to take since he has chronic renal failure. On further questioning, Mr. AK shares a recent printout from his nephrologist that states his CrCl has reached 35 mL/min.

CASE 12

Mr. AA enters your pharmacy with a prescription for all of his regular prescription medications. As he presents the prescription to you, he notices that there is no insulin listed. He becomes very distressed, explaining that when he gathered all his medication this morning for his check-up, he forgot to check the refrigerator and his doctor must have also forgotten. He doesn't think he has any insulin left at home. When you look at the prescription you notice there have been no changes made since his last refill 3 months ago. He presents to you a copy of his most recent blood work and you notice that everything is in the normal range (including A1c of 7.2) and he presents with no red flag signs or symptoms. He states his doctor was not planning on changing any of his medications.

CASE 13

Ms. PB is a patient of your pharmacy who receives regular chronic medications every month. You have developed a good relationship with her over the past 5 years and have regular productive conversations on a weekly basis. Ms. PB presents to the pharmacy today and mentions that she is extremely happy with the news that pharmacists can now renew medications. She states that she is always running out of her temazepam and hates having to constantly go see her physician for new prescriptions. On analyzing her profile, you notice Ms. PB's physician has clearly stated the temazepam is only allowed to be refilled for 5 capsules PRN on a weekly basis (5 capsules every 7 days) and the patient has filled it early the past 4 times.

CASE 14

Mrs. TT, a regular patient at your pharmacy, presents appearing anxious and troubled. She mentions that her 7-year-old son's EpiPens have expired, there are no refills on the prescription, and she cannot get another appointment with his physician for 3 weeks. He has a documented anaphylactic allergy to bee and wasp stings and never travels anywhere without his EpiPen. Mrs. TT is aware that she can pay out-of-pocket for the EpiPen, but would prefer a prescription that is written and processed as this medication would then be covered under her private insurance. Mrs. TT needs the EpiPen now, as the family is leaving on a camping trip for the weekend, and cannot wait for a new prescription from the doctor.





Mrs. LG is a 55-year-old female patient who presents to the pharmacy complaining of a consistent, dry, "tickly" cough. At first she attributed this cough to her allergies but it has persisted for almost 3 months now and is quite bothersome. She would like a cough product recommendation that won't interact with her current medications and would like to refill her HCTZ 25 mg and ramipril 5 mg, both of which have no refills remaining.

Mrs. LG's profile shows that she was diagnosed with hypertension 14 weeks ago and was prescribed ramipril 5 mg OD and HCTZ 25 mg qAM at that time. On further probing the pharmacist discovers that Mrs. LG has done her absolute best to take a more active role in her health since the diagnosis and has been very compliant with her newly prescribed medications.

CASE 16

MA is a 31-year-old female who visits your pharmacy and seems visibly anxious. On speaking with her about her refill for Alesse, she mentions that she is thinking about getting pregnant but is worried that she will not be able to quit smoking. She mentioned that she would remain on her birth control until she quits smoking. She is highly motivated to quit and has tried twice in the past: first cold turkey and then by using nicotine gum. Neither method was successful as she always reverts back to smoking after a few days.

During your interaction, she mentions that she has a history of anxiety and had bulimia while in university. In addition to Alesse, MA is currently on Ativan 1 mg PRN for her generalized anxiety disorder. Her friend mentioned that she used Zyban to help her quit smoking and it worked well for her. MA wishes to do the same as her friend.

CASE 17

Mrs. FG is a 68-year-old woman who comes to your pharmacy with a new prescription for Celebrex 200 mg BID for 30 days to treat osteoarthritis (with the LU code 316). However, on looking at the dosing of Celebrex for osteoarthritis, the pharmacist finds that the recommended dose is 200 mg/day. Additionally, Ontario Drug Benefit will pay only for the 200 mg/day dose as per the notes for LU code 316. Mrs. FG has not tried Celebrex before.

CASE 18

Mr. BP walks into the pharmacy today and asks to speak to the pharmacist because he would like a refill on his prednisone tablets. Mr. BP is a 45-year-old regular patient who has Crohn's disease. He has had many unsuccessful surgeries and his flares usually involve up to 20 bowel movements per day. He has been taking tablets from an old prednisone prescription that he found at home to battle his current flare but he has now run out. When asked about how long this flare has lasted, he tells you he has been taking the prednisone 50 mg tablets once daily for the last 3 months on and off. You check the system and there are no refills remaining.





Mr. FH presents a prescription for Symbicort 200 - 2 inhalations BID. From the pharmacy records, the pharmacist notes that the patient has used Symbicort 200 - 1 inhalation BID for several years. On discussion with the patient, the pharmacist learns that the patient saw a locum as their regular physician was away on vacation. While in a rush the physician said, "We'll keep you at the same dosage." Further questioning reveals that the patient's asthma is well controlled, he is not experiencing any worsening signs of his asthma, and he does not have any new changes to his overall health.

CASE 20

Mr. LM visits a diabetes clinic the pharmacist runs with a dietitian and family MD. He is currently on ramipril 10 mg daily, ASA 81 mg daily, Lantus 20 units qhs, and atorvastatin 40 mg daily. He is 55 years old, has had type 2 diabetes for 20 years, and has been on insulin for 5 years. Currently, his LDL is 1.83 mmol/l and his BP in clinic is 128/78 mmHg. His most recent A1c is 8.0%, his self-monitoring blood glucose readings show fasting blood glucose in the range of 7.0 - 10.0, and his nighttime blood glucose in the range of 6.6 - 13.0. He does not recall having any hypoglycemia and does not take readings after supper. He eats 3 regular, well-balanced meals daily and walks 30 mins/day 5 times a week.

CASE 21

Mrs. LH was recently diagnosed with type 2 diabetes mellitus and presents a prescription to be filled. Her physician has not been satisfied with her glycemic control so far, and has increased the dose of metformin to 1000 mg BID. On checking her file, the pharmacist notes that Mrs. LH has been taking metformin 500 mg BID for three months.

CASE 22

SL is a 23-year-old patient who presents to the pharmacy seeking advice. She is currently a smoker and has been afraid to stop because she heard "quitting smoking makes you get fat." She smokes about 10 cigarettes per day and has been smoking for 5 years. Her doctor has advised her on multiple occasions to quit and to do so by seeking a pharmacist's advice on the most efficacious and appropriate cessation agents. She feels ready to quit, as long as she doesn't gain any weight. She tells you that she has always feared weight gain and has actually been battling anorexia nervosa since she was 17. She has no allergies or medical conditions and is not currently using any other medications. She has never tried to quit.

CASE 23

Mrs. GM is in the 2nd week of Champix therapy. She has not had a cigarette since her quit date, on day 7 of therapy, but has been experiencing worsening nausea. On questioning, the pharmacist is made aware that the nausea became intolerable a few days ago, around the same time that her dose was increased from 0.5 mg BID to the standard continuation dose of 1 mg BID. Mrs. GM is thinking about stopping Champix because of this adverse reaction and would like the pharmacist's opinion on what to do.





Mr. AM, a 65-year-old patient comes to the pharmacy with a new prescription for Ativan SL 1 mg - 1 tab sl prn ud for occasional insomnia and anxiety. He has had this medication before but is now covered by the Ontario Drug Benefit program. The pharmacist informs him that the SL formulation is not covered by the government plan, but the regular tablets are. The patient subsequently asks if he can have the regular tablets instead, as he can no longer afford to pay for SL formulation.

CASE 25

Mrs. TG, a 60-year-old female patient, presents to the pharmacy asking about vitamin D supplements. On questioning you find out that she is meant to be taking calcium, vitamin D and alendronate but that she stopped taking her alendronate a while back after reading it can cause throat problems. You mention that the throat problems are avoidable if the drug is taken with a full glass of water and if she remains sitting or standing for at least 30 minutes after taking the dose. She didn't realize it was that simple and agrees to start taking it again, but she doesn't have any refills left. Mrs. TG first began alendronate therapy 5 years ago and has no known allergies.

CASE 26

Ms. QZ is a 16-year-old young woman who has been prescribed Singulair 10 mg qhs to relieve symptoms of seasonal allergic rhinitis. She had been given a sample from her doctor, which she says had worked well, and now presents requesting to fill her new prescription for it. She asks the pharmacist if there's any way she can receive a liquid formulation of the product, as she sometimes has a hard time swallowing the tablets.

CASE 27

Mr. TD comes to the pharmacy with a prescription for his son (9 years old, 30 kg) for Clavulin-200 to be given 45 mg/kg/day divided BID for 7 days to treat his lower respiratory tract infection. The father mentions that his son was given a different antibiotic in the past, which caused a lot of diarrhea, and he was hoping that this medication did not have that same effect. Furthermore, Clavulin-200 is not available, as it is on manufacturer backorder, but Clavulin-250 and 400 are available. On reviewing the literature, you realize that Clavulin-200 is prescribed as a BID regimen, while the Clavulin-250 is prescribed as a TID regimen. Considering the father's comment about past experience with diarrhea, you recall that the BID regimen is associated with significantly less diarrhea.

CASE 28

FB is a regular patient at your pharmacy. He is 30 years old, smokes 2 packs of cigarettes per day, and was recently diagnosed with major depressive disorder. FB tried St. John's Wort to treat his depression first, as he wasn't ready to "start with the big stuff." Similarly, when he decided to quit smoking, he was fairly sure that he could quit cold turkey, and refused any help. He comes in today looking rather down and approaches your counter. When asked if he is feeling well, he tells you that nothing is working. He states that in the past 2 months since the MDD diagnosis, St. John's Wort hasn't helped at all and he can't seem to shake the smoking habit. He desperately asks for your advice. He doesn't have any other medical conditions, allergies, or medications.





Mrs. AC, a regular patron, runs into your pharmacy just as you are about to close. She is in a panic and asks you for some capsules that are on her file. She doesn't remember the name but explains that they are a very important treatment to her hypoparathyroidism and she has been out of them for 2 days. She explains that she can't seem to make an appointment with her doctor until 1 month from today and has a hard time coming to the pharmacy before 9 pm every day because of her work. After taking a look at her file you discover that the important medication she was speaking of was Rocaltrol 0.25 mcg. The original prescription was written for 3 months and has no more repeats.

CASE 30

NM is a 21-year-old university student who has been coming to your pharmacy for many years. Her university is out of town, and she is here to visit her family for the weekend. She is out of her birth control (Alesse-21), and has missed 2 days of her dose. NM has been filling her Alesse-21 at your pharmacy for 3 years. She tried contacting her doctor, but he is away on vacation. All walk-in clinics in the area are closed. She is worried that she will not be able to get a prescription for her pill in time, as she has to leave on Sunday to go back to school. Her last prescription was a 6-month supply from her family doctor.

CASE 31

PT is a patient at your pharmacy. He is 50 years old, smokes at least 1 pack a day and has been smoking for over 25 years. Two months ago, he was discharged from the hospital following an acute MI and is now interested in quitting smoking as recommended by his doctor. PT is on insulin for his type II diabetes. He has tried nicotine gum in the past but mentions it tasted awful and he will not try it again. Under his doctor's referral, PT presents to the pharmacy looking for advice on what the best treatment option would be for him to quit, considering he has diabetes and recently had a cardiovascular event.

His current medication profile also includes atorvastatin 80 mg, ASA 81 mg, perindopril 4 mg, and bisoprolol 5 mg. His A1c was recently checked and is 7.3%.

CASE 32

Mr. EM is a 55-year-old patient at your pharmacy. He uses a combination of basal and fast-acting insulin to treat his diabetes. He checks his blood sugar 4 times a day and needs more test strips, but there are no more refills left in the system. Though test strips do not require a prescription, Mr. EM would prefer not to pay out-of-pocket, as his insurance pays for them if they are prescribed. You have renewed his insulin in the past when his doctor was on vacation, so Mr. ER asks if you can renew his test strips, as he is not scheduled to see his doctor again for several months.





Mrs. AB and her 10-year-old daughter, CB, are regular patients of your pharmacy. They enter the pharmacy one evening and ask to speak to the pharmacist in private. Both wife and daughter express concern and frustration at Mr. BB's habit of smoking. The wife complains that her husband does not want to stop smoking and she desperately needs your help. She asks if you can write a prescription for Champix because she heard on the radio that it would work to help her husband quit smoking. She explains to the pharmacist that if she goes home with a prescription and presents it to her husband as the solution that he will most definitely take the pill.

CASE 34

Ms. SS is a 21-year-old female who has decided to start oral contraceptives as a method of birth control. She comes into your pharmacy with a prescription for Yaz. She asks you to place the prescription on her file and not to dispense it yet because she is worried that she cannot quit smoking. Her doctor has warned her several times about the fact that she should not be smoking while on Yaz. She has come to you for help and wants to know if there is something that you can prescribe to help her quit smoking so she can start her prescription for Yaz. You ask SS about her medical history and current medications. She has not been diagnosed with any medical conditions, and her only other medications are a Centrum multivitamin and Tylenol PRN for headache.

CASE 35

Mrs. TH is an 85-year-old woman who is a patient at a long-term care home where the pharmacist and the physician work collaboratively to optimize patient care. Mrs. TH was just diagnosed with esophageal candidiasis and the attending physician has ordered fluconazole 200 mg stat then 100 mg daily X 3 weeks with a plan to reassess weekly to ensure that treatment is continued for at least 2 weeks following the resolution of symptoms. While reviewing Mrs. TH's medical history it is noted by the pharmacist that the patient's creatinine clearance is 35 mL/min and has been steady over the previous two months. The patient does not have any other medical conditions or medications that would contraindicate therapy with fluconazole.

CASE 36

Mr. MP, a 27-year-old male, has come to the pharmacy with a prescription for Tobrex ophthalmic ointment. The patient informs the pharmacist he is suffering from bacterial conjunctivitis and desperately needs treatment as he is going out of town tomorrow for a work conference. Mr. MP mentions that he has developed this eye infection twice in the past year and absolutely hates the "gooey medication" that causes his vision to go blurry and he cannot have that happen this week as he is presenting at the conference.

CASE 37

Mr. TH is not a regular patient in your pharmacy. You notice that he is in the cough/cold aisle of the pharmacy, with a very bad cough, and he appears to be struggling to breathe. As you approach him to see if he needs any help, he asks if you can recommend a cough syrup to help him with his dry, hacking cough. He has not been able to see his physician to get a repeat for his Spiriva, and has not used it in 2 weeks. He will not be able to see his doctor for another 2 weeks and just needs something to help him with his aggravating cough. He had been using Spiriva continuously, with positive results, for the past 18 months. He gets this medication from the pharmacy across the street from his work, which is 45 minutes away.





Mrs. NS and her 10-year-old daughter, LS, enter the pharmacy one evening requesting the pharmacist's advice on asthma in children. LS was diagnosed with asthma 14 months ago and has been using Flovent 125 mcg BID and Ventolin PRN. She is leaving tomorrow morning for a 2-week summer soccer camp and is apprehensive about going without at least one new Ventolin inhaler. You check her medication profile and see that she has no refills remaining. The original prescription was written and dispensed 6 months ago for 2 inhalers (1 for school, 1 for home) with no refills. Upon further questioning you establish that LS was last seen by her family physician 4 months ago, where he indicated there was no change to her respiratory status. LS uses 3 doses of Ventolin per week.

CASE 39

Mrs. PG rushes into your pharmacy looking flustered and concerned. She tells you that she urgently needs a refill on her 13-year-old daughter's last 2 prescription medications, which she filled 2 months ago. On reviewing the daughter's medication history profile, the pharmacist notes that the prescription was written for a Ventolin inhaler and for a 5-day course of azithromycin to treat bronchitis, on top of her long-standing asthma. The Ventolin has 2 refills remaining, thus may be refilled without a problem, but the azithromycin does not have any refills. Mrs. PG insists her daughter needs it because this is what made her feel better last time.

CASE 40

Mr. TM is a 34-year-old male patient at your pharmacy with a history of high blood pressure and tobacco use (smokes 1 pack per day). Approximately 3 years ago, his physician wrote him a prescription for Champix, but Mr. TM never picked it up due to its high cost. Today he presents to the pharmacy explaining that he recently lost his job and cannot afford to continue purchasing cigarettes. He provides the pharmacist with a documentation form from his social assistance program indicating that he is receiving financial support until he can find another job. You confirm with Mr. TM that his social assistance card does include drug coverage through the Ontario Drug Benefit program and that you will be able to prescribe Champix for him and have it mostly covered.

You confirm Mr. TM's current medical conditions, medications and social history and conclude that he is indeed a good candidate for Champix therapy.

CASE 41

Mrs. XV, who is 45 years old, comes to the pharmacy visibly ill, with a prescription for Tamiflu 75 mg once daily x 5 capsules. The pharmacist assesses Mrs. XV and concludes she has no other medical conditions or allergies to medications. Mrs. XV states that the doctor said she has the flu and prescribed this Tamiflu to treat her. She is desperate to get well soon as she cannot afford to take any more days off work. She has been home struggling with a fever, muscle aches and pains, and generalized malaise.

According to the product monograph, for treatment of the flu in normally healthy patients, the recommended dose is 75 mg twice daily for 5 days.





Mrs. BB, an elderly patient with arthritis, comes in requesting a refill of her prescription for Advair MDI 125 – 2 puffs bid. She explains that she has been having a lot of trouble using this inhaler and she believes that it is not working. Upon reviewing her technique, the pharmacist notes that she has trouble depressing the canister (due to the arthritis in her hands) while coordinating the administration of medication with her breathing.

CASE 43

A patient comes to your pharmacy early in the morning with an empty vial that used to contain levothyroxine tablets. She tells you that her last TSH level was checked 3 months ago and the doctor mentioned that there was to be no change to her regimen of Eltroxin 50 mcg once daily. She has been on this regimen for 5 years. She comes in today for a refill, but is shocked when you inform her that there are no refills left on her prescription. She didn't think to ask at her appointment because he told her to book a follow-up in one year, and she assumed this meant she had enough refills to last one year. She has to travel to Europe for 3 months and does not have any medication left.

CASE 44

Mrs. LP is a 26-year-old patient who is 17 weeks pregnant. She has been using Diclectin since very early on in her pregnancy as her morning sickness refuses to subside and keeps her from functioning normally. She presents to the pharmacy today to request a refill on this medication as her nausea is still quite bothersome. On checking her profile the pharmacist notes that there are no refills remaining on the Diclectin. When asked about this, Mrs. LP states that her family physician didn't think she would need it past 16 weeks since morning sickness usually peaks between 5 and 12 weeks' gestation. Finally, when asked about how she uses Diclectin, patient states that on some days she may take one tablet and other days may take a total of 4 tablets.

CASE 45

The pharmacist receives a new prescription for amoxicillin liquid 125 mg TID X 10 days for MJ, a 3-year-old, 13.6 kg female patient. On discussion with MJ's mother, the pharmacist learns that the girl has an earache (i.e., acute otitis media) and that many of the children in her day care have had the same problem over the past 2 weeks. The patient has not had any other antibiotics or earaches in the past 5 months.

CASE 46

Mrs. GG comes to the pharmacy and asks for a refill on her Alocril eye drops. Alocril is not available as it is on backorder without a release date in sight. Mrs. GG says her sister is on Pataday for the same indication (seasonal allergies affecting the eyes) and would like you to dispense this to her, since it is readily available.





Mr. AV, a 55-year-old male patient, comes into your pharmacy looking distressed and confused. You haven't seen him in a month or so, and he tells you that the reason for this is because he recently suffered an MI and was just discharged from the hospital. He has a discharge prescription and tells you that he is confused because he is fairly certain he has used some of these medications before. His medication profile is as follows:

Medication	Strength	Regimen	Quantity	Last fill	First Fill	Prescriber
atorvastatin	40 mg	at bedtime	90	11/01/2012	12/01/2008	Dr. X
ramipril	5 mg	once daily	90	11/01/2012	11/01/2010	Dr. X
nitroglycerin	SL 0.4 mg	as needed	2	11/01/2010	11/01/2010	Dr. X

No allergies to medications, food, environment

His new Rx reads: ramipril 10 mg OD x 90 days, ASA 81 mg daily x 90 days, metoprolol 25 mg BID x 90 days, and ticagrelor 90 mg BID x 90 days

You explain to him that he has been taking 1 of the medications (ramipril) already, but it is now at an increased dose, so he should stick with the new strength. You also ask him whether the doctor mentioned his atorvastatin, as that is typically prescribed following an MI. Mr. AV tells you that the doctor mentioned it but since he was already on it, he advised him to just refill the old one. You check and he does not have any refills left.

CASE 48

Mrs. HR is a 45-year-old woman who is in today for a follow-up appointment. Her main medical conditions include osteoarthritis and hypertension. Her osteoarthritis pain is currently controlled. Bisoprolol 5 mg daily was recently added to try to reach target BP (<140/<90). Her blood pressure has shown partial response to therapy (it is currently 153/90 mmHg, which is consistent with her home readings) after 1 month of combination therapy with hydrochlorothiazide 12.5 mg daily and bisoprolol 5 mg daily. Her current medications include bisoprolol 5 mg daily X 1 month, hydrochlorothiazide 12.5 mg daily X 2 months, and acetaminophen 500 mg prn. Mrs. HR has made lifestyle adjustments such as dietary changes, sodium restriction, increased physical activity, and currently has only 5 alcoholic drinks weekly and never more than 2 alcoholic drinks per day.

CASE 49

Mr. EB enters the pharmacy looking flustered and annoyed. He is a regular patient in your pharmacy and he often comes in and leaves in a rush while talking on his cell phone. He slaps a prescription down on the table for Nexium 20 mg daily for 2 months and asks if it can be processed quickly, as he needs to get back to work. When you try to bill for it, you discover that Nexium is not covered on the patient's drug plan. You also notice that he received Pariet 20 mg daily last month. He tells you he has finished all of these tablets and is still experiencing moderate heartburn and discomfort. His doctor prescribed him Pariet last month for symptomatic GERD and meant to renew the prescription. Mr. EB does not wish to pay for the Nexium.





Mr. TH is a 68-year-old gentleman who is a regular at your pharmacy. He mentions that because of the holidays, he has not been able to see his doctor for a refill on his medications, and will run out in one week. His annual physical appointment with his GP is in 4 weeks. His last hospitalization was for a heart attack 2 years ago, and the dose of his medications has not changed since he was hospitalized (see below):

Medication	Strength	Regimen	Quantity	Last fill	First Fill	Prescriber
perindopril	4 mg	once daily	90	10/01/2012	11/01/2010	XX
metoprolol	50 mg	twice daily	180	10/01/2012	11/01/2010	XX
rosuvastatin	20 mg	at bedtime	90	10/01/2012	11/01/2010	XX
nitroglycerin	SL 0.4 mg	as needed	2	11/01/2010	11/01/2010	XX

CASE 51

Ms. BK is a 32-year-old female who has been on bupropion SR 150 mg BID for 1 year. She presents with a new prescription for a one-month supply of bupropion SR 300 mg once daily. Ms. BK mentions that because of her hectic schedule, she sometimes forgets to take the evening dose on time, or sometimes all together. This has led to some worsening symptoms of her depression, as she is not receiving the adequate dose. She read on the Internet that there is a once-daily formulation, and she mentioned this to her physician when she went for her check up.

CASE 52

Mrs. GR presents to the pharmacy and mentions she had her INR checked today (blood work form shows her INR is at 4; her target range is 2-3), and was told to reduce the dose of warfarin from 4 mg daily to 3.5 mg daily. Because she had been on 3.5 mg previously and was fairly certain she had some remaining tablets at home, she did not ask for a new prescription. The physician ordered her next INR to be checked in 1 week's time. Unfortunately, she has no refills on the prior prescription, and when she checked her medicine cabinet, she couldn't find the warfarin 2.5 mg and 1 mg vials from her previous prescription. Her physician has left his office for the weekend and cannot be contacted.

CASE 53

LP is a 48-year-old patient who comes in to your pharmacy extremely frustrated. He has been using bupropion for smoking cessation for the past month but he feels it isn't working. He still craves cigarettes at least twice or three times a day, and has succumbed to his craving and had a cigarette on occasion. He desperately wants to quit smoking but doesn't feel like this drug is assisting him as well as it should. His past medical history includes dyslipidemia, for which he takes atorvastatin 40 mg qhs, and hypertension, for which he has just started ramipril 5 mg daily. He is not using any other medications and has no allergies.





Mr. WS presents to the pharmacy with a new prescription for diltiazem CD 240 mg once daily. On checking the patient records the pharmacist notices that he has been on Tiazac XC 180 mg daily for one year. In discussion with Mr. WS, the pharmacist discovers that the physician indicated that the strength of Mr. WS's medication was being increased from 180 mg to 240 mg.





The pharmacist writes a prescription for varenicline and gives it to the patient

Prescription Information			
Original Prescription Information	Adapted/Renewed Information		
Original Prescription No.: <u>N/A</u>	Date: N/A		
Date of Original Rx: <u>12/12/15</u>	Adapted/Renewed Rx Details: N/A		
Original Rx Details (name, strength, quantity,			
duration): <u>varenicline 0.5 mg daily days 1-3, then</u>			
0.5 mg BID days 4-7, then 1 mg BID (patient to set a			
quit date between 1st and 2nd week of therapy)			
Quantity: 12-week supply	Original Prescriber Information		
	Name: Jane Doe, RPh		
	Contact (phone/fax): XXX-XXX-XXXX		
Copy attached? ② Yes ☑ No	Contact (phone, tax).		
Rationale for Prescribing			
(Consider Patient Assessment, Circumstances, etc.)			
- patient is found ready to initiate smoking cessation th	herapy		
- patient does not have any contraindication to therap	y (history of seizure, history of eating disorder,		
etc.)			
Monitoring/Follow-up Plan			
- counseled patient on directions for use and to contac	t pharmacist if experiencing any side effects		
- provided prescription to patient to fill at alternate ph			
	, , , , , , , , , , , , , , , , , , , ,		
	-		
Consent			
Consent was received from the patient/agent ☑			
Notification Information			
Names of Prescriber/Practitioner notified: <u>Dr. X</u>			
Date of Notification: <u>12/12/15</u>			
Method of Notification:			
Fax # XXX-XXX-XXXX Phone #	Other		
Pharmacist Information			
Signature of RPh: Jane Doe			
Signature of KPII. <u>Julie Doe</u>			

- Advise patient to obtain a prescription at his regular community pharmacy. Many pharmacists may not feel comfortable initiating a prescription for a patient with whom they cannot follow-up. If this is the case, it is reasonable to refer that patient to their regular community pharmacist who can perform follow-up.
- The pharmacist could transfer the prescription to the patient's pharmacy of choice.





> The pharmacist renews the Xalatan prescription

Prescription Information Original Prescription Information	Adapted/Renewed Information
	Date: 01/14/16
Original Prescription No.: XXXXXX	
Date of Original Rx: 10/28/15	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	Xalatan 1 drop OU once daily
duration):	Mitte: 1 bottle (5 mL)
Xalatan 1 drop OU once daily	
Mitte: 1 bottle (5 mL)	
Refills: 2	Original Prescriber Information
	Name: <u>Dr. X</u>
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	" ·
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.	
- patient has been stable on this medication with	no serious side effects
- patient was instructed to continue with Xalatan	by ophthalmologist
both drugs are used supersistingly to decrease	
- both drugs are used synergistically to decrease I	OP making combination therapy with both eye
- both arugs are used synergistically to decrease in drops appropriate	OP making combination therapy with both eye
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for counseled on appropriate eye drop administration	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for a counseled on appropriate eye drop administration of both medications in order to help prevent disease damage, loss of side vision)	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for a counseled on appropriate eye drop administration of both medications in order to help prevent disease damage, loss of side vision) Consent	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for a counseled on appropriate eye drop administration in a scheduled follow-up appointment with patient in a for both medications in order to help prevent diseased damage, loss of side vision) Consent Consent	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for counseled on appropriate eye drop administration of both medications in order to help prevent diseased damage, loss of side vision) Consent Consent Was received from the patient/agent ☑ Notification Information	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use ases-related complications (e.g., optic nerve
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for a counseled on appropriate eye drop administration and a scheduled follow-up appointment with patient in of both medications in order to help prevent disect damage, loss of side vision) Consent Consent Consent was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified:	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use ases-related complications (e.g., optic nerve
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for a counseled on appropriate eye drop administration and a scheduled follow-up appointment with patient in a consent of both medications in order to help prevent disease a damage, loss of side vision) Consent Consent Consent was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified:	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use ases-related complications (e.g., optic nerve
Monitoring/Follow-up Plan - will phone the specialist to take a verbal order for counseled on appropriate eye drop administration and scheduled follow-up appointment with patient in of both medications in order to help prevent diseased damage, loss of side vision) Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified: Dr. Date of Notification: 01/14/16 Method of Notification:	or Xalatan and authorization for additional refills on, product use and potential side effects n 1 month to assess therapy and ensure proper use ases-related complications (e.g., optic nerve

Other Potential Solutions:

• Telephone the physician for a verbal order for Xalatan





> The pharmacist renews a 30-day supply of metformin

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>Apr 3/15</u>	
Date of Original Rx: <u>Feb 4/14</u>	Adapted/Renewed Rx Details:	
Original Rx Details (name, strength, quantity,	metformin 500 mg po BID x 30 days	
duration):	Refills: 0	
metformin 500 mg po BID x 3 months		
Refills: 0		
	Original Prescriber Information	
	Name:	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient is non-adherent to her regular prescription m	edications and as a result has an elevated blood	
glucose level		
- Mrs. SE requires metformin in order to control her blo	ood sugars and prevent disease worsening and	
complications		
- dispensed a 30-day supply of metformin to assist Mrs	s. SE until she makes an appointment with her	
family doctor		
Monitoring/Follow-up Plan		
- counseled patient on the importance of taking metfo	rmin twice daily, regardless of how she 'feels',	
as well as ADR's		
- advised patient to set up MD appointment to obtain additional refills and assess current condition		
- provided Mrs. SE with a new glucometer and advised her to check her blood sugars every morning		
before breakfast and after each meal for the next 2 we		
- set up follow-up appointment with Mrs. SE in 5 days		
- counseled the patient on dietary management of dia	betes and provided her with educational	
materials		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: _Dr. X		
Date of Notification: Apr 3/15		
Method of Notification:		
Fax # Phone #	Other	
Fax #XXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Other	

- Renew the prescription for a larger quantity (up to 3 months)
- Telephone the physician for a verbal order





> The pharmacist declines renewal of the prescription and abides by PHIPA

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: N/A
Date of Original Rx: <u>12/28/15</u>	Adapted/Renewed Rx Details:
Original Rx Details (name, strength, quantity,	refused renewal of Yaz
duration):	
Yaz 1 tablet daily	
Mitte: 3 packs	
Refills: 3	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (phone, tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient's mother is not authorized to act on behalf of	f her daughter, speak about her health or pick-
up her medication	
- there are no refills remaining and the actual patient	has not requested the prescription renewal
- did not give out any patient protected information	
Monitoring/Follow-up Plan	
- advised the mother to speak with her daughter and h	have her come in to the pharmacy herself to
request a refill	, , ,
Consent	
Consent was received from the patient/agent 2 [no co	ancent received
	insent received
Notification Information	
Date of Notification: <u>N/A</u>	
Method of Notification:	
Fax # Phone #	Other <i>N/A</i>
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

- · Make a phone call to the actual patient to confirm need for medication and to receive consent for pick-up by her mother
- Inform the mother that there are no refills left and have her take her daughter to a physician to obtain additional refills





> The pharmacist recommends nicotine replacement therapy

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: <u>N/A</u>	Date: N/A
Date of Original Rx: <u>11/30/15</u>	Adapted/Renewed Rx Details: N/A
Original Rx Details (name, strength, quantity,	
duration):	
	Original Prescriber Information
	Name: Jane Smith, RPh
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ② Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- Patient is motivated and ready to quit and has not to	ried nicotine replacement therapy before
- bupropion is contraindicated in this patient due to hi	is seizure disorder
- varenicline may increase the risk of seizures and sho	uld only be used after other treatment options
have failed	
- Based on his substantial smoking history, nicotine re	placement therapy is appropriate and warranted
Monitoring/Follow-up Plan	
- helped select a quit date and counseled on proper us	se of NRT
- scheduled a follow-up appointment with the patient	at 1 week, then 1 week following his quit date,
and then monthly	
- patient to inform his physician at next appointment	that he is currently on NRT
- patient counseled on potential side effects and subse	equent management
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: _Dr. X	
Date of Notification: 11/30/15	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	<u> </u>
Signature of RPh: Jane Smith	
Signature of Itrii.	

Other Potential Solutions:

• Varenicline – the patient has no contraindication to varenicline therapy, although there is a small possibility that it may exacerbate his seizure disorder. The risks can be discussed and if the patient would prefer, he may pursue this option.





> The pharmacist adapts the prescription to Clavulin-400 formulation

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date:	
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to Clavulin 400 mg/57 mg - 7.5	
duration):	mL three times daily for 10 days	
amox/clav 250 mg/125 mg- 3 mL TID for 7 days	Mitte: 225 mL	
Mitte: qs	Refills: 0	
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ☐ No	2011 det (priorie) tax). 2011 700 700 700 700 700 700 700 700 700	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- the duration of therapy recommended for recurrent of	acute otitis media using amox/clav is 10 days	
(rather than 7) at an amoxicillin dose of 90 mg/kg/day	(high-dose treatment)	
- based on patient's weight and the indication for the	medication, current dose is suboptimal	
- 2:1 formulation is not available commercially, but the	e 7:1 formulation is	
- given the greater potential for diarrhea while taking high-dose amox/clav, TID dosing of the 7:1		
formulation is preferred over BID dosing		
- prescription is adapted to the Clavulin 400/57 mg for	mulation, and is prescribed as 7.5 mL TID for 10	
days.		
Monitoring/Follow-up Plan		
- advised Mrs. SJ of the regimen change; informed her that the doctor will be contacted and informed		
of the dose change		
- counseled on proper medication administration and to keep suspension in the refrigerator for		
duration of therapy		
- counseled on common side effects with treatment (diarrhea, GI upset) and asked Mrs. SJ to monitor		
daughter for these as well as a rash or allergic reaction	n s/s	
- will follow up in 1 day to ensure no allergy and that the child is tolerating antibiotic and again in 1		
week to ensure goals of therapy are met (infection is eradicated, symptoms have resolved)		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: Dr. X		
Date of Notification: <u>11/28/15</u>		
Method of Notification:		
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		





> The pharmacist prescribes Champix continuation therapy

Prescription Information			
Original Prescription Information	Adapted/Renewed Information		
Original Prescription No.: XXXXXX	Date: N/A		
Date of Original Rx: <u>02/02/16</u>	Adapted/Renewed Rx Details: N/A		
Original Rx Details (name, strength, quantity,			
duration):			
Champix 1 mg BID			
Qty: qs for an additional 12 weeks of treatment			
	Original Prescriber Information		
	Name:		
	Contact (phone/fax): XXX-XXX-XXXX		
Copy attached? ☑ Yes ② No			
Rationale for Prescribing			
(Consider Patient Assessment, Circumstances, etc.)			
- Patient has no contraindications to Champix therapy			
- Patient successfully completed 12 straight weeks of (Champix treatment with minimal adverse effects		
- Champix may be continued for an additional 12 week	ks, since smoking cessation was successful for 3		
months, and it may increase the likelihood of long-teri	m abstinence		
- The risk of smoking-cessation relapse is elevated in t	he period immediately following the end of drug		
treatment thus prescribing additional therapy is accep	table and warranted		
- Dose tapering may help minimize discontinuation syr	mptoms (e.g., increase in irritability, urge to		
smoke, depression, and/or insomnia) that are observe	d in up to 3% of patients at the end of treatment		
Monitoring/Follow-up Plan			
- counseled patient on potential adverse effects with r	espect to monitoring and subsequent treatment		
of them			
- set up dates for follow-up with patient once a month for the remaining 3 months of therapy			
- patient to inform physician of continuation of therapy upon next visit (next week)			
	<u> </u>		
Consent			
Consent was received from the patient/agent ☑			
Notification Information			
Names of Prescriber/Practitioner notified: Dr. X			
Date of Notification: 02/02/16			
Method of Notification:			
Fax #XXX-XXXX Phone #	Other		
Pharmacist Information	Other		
Signature of RPh: <u>Jane Doe</u>			

Other Potential Solutions:

• Renew the previous prescription for varenicline instead of initiating a new prescription





> The pharmacist adapts the prescription to include a dose

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>	
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to Biaxin suspension 250 mg/5 mL	
duration):	– Give 5 mL BID for 7 days	
Biaxin suspension BID for 7 days	Mitte: 70 mL	
Mitte: qs	Refills: 0	
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	Contact (phone/ lax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- according to the product monograph, the recommend	ded daily dose of Biaxin in pediatric dosing is 15	
mg/kg/day in divided doses twice daily (up to 1000 mg		
- based on patient's weight (33 kg), she requires a dail		
- patient is quite ill, her physician is not available, thus	• • • • • • • • • • • • • • • • • • • •	
determine dose based on her weight and indication		
decermine dece was a service weight and management		
Monitoring/Follow-up Plan		
- advised father on proper drug administration (quanti	ity to be given to the daughter storing the	
suspension at room temperature, shaking product before		
expect while on the medication, etc.)	sie dammistering, potential of side effects to	
- scheduled follow-up call in 2 days to monitor efficacy and safety of Biaxin therapy		
- will follow-up again in 1 week to assess treatment su		
will johow up again in 1 week to assess treatment sa	cccss/junure	
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>11/28/15</u>		
Method of Notification:		
Fax # XXX-XXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

Other Potential Solutions:

• Can also adapt prescription to Biaxin 125 mg/5 mL and prescribe 10 mL BID for 7 days, for a total quantity of 140 mL.





> The pharmacist renews the prescriptions for 1 month

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX-XXXXXZ	Date: <u>October 11, 2014</u>
Date of Original Rx: <u>April 1, 2014</u>	Adapted/Renewed Rx Details: <u>renewed</u>
Original Rx Details (name, strength, quantity,	amlodipine 10 mg 1 tab daily, ramipril 5 mg 1
duration):	tab daily, rosuvastatin 10 mg 1 tab daily
amlodipine 10 mg (1 tablet daily x 12 months)	Mitte: 1 month of each medication
ramipril 5 mg (1 tablet daily x 12 months)	Refills: 0
rosuvastatin 10 mg (1 tablet daily x 12 months)	Original Prescriber Information
[Note: last prescriber was John Doe, RPh who	Name: <u>Dr. X</u>
dispensed a 6 month supply of these 3 medications]	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ② Yes ☑ No	2011det (priorie) tax). 2777777777777
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient's medical conditions and medications have re	emained stable X 3 years
- in the pharmacy, the patient's blood pressure is 133/	′84
- 1 month supply given to allow the patient to make a	n appointment with the physician to evaluate
efficacy of rosuvastatin (patient has not seen physician in 18 months and states no blood work X 2	
years)	
Monitoring/Follow-up Plan	
- advised patient to set up appointment with physician for evaluation and to obtain additional refills	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u> Date of Notification: <u>October 11, 2014</u>	
Method of Notification:	Othor
Fax # XXX-XXX-XXXX Phone # Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	
1	

Other Potential Solutions:

• Give less than a 1-month supply of these chronic medications; stress importance of seeing physician ASAP





> The pharmacist adapts the formulation and regimen

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>10/21/15</u>
Date of Original Rx: <u>10/21/15</u>	Adapted/Renewed Rx Details: <u>adapted the</u>
Original Rx Details (name, strength, quantity,	prescription to risedronate 150 mg monthly
duration):	Qty: 12 weeks
risedronate 35 mg weekly	
Qty: 12 weeks	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has been having trouble remembering to take	•
- 150 mg monthly regimen may lead to better complia	nce and subsequently improved patient
outcomes	
Monitoring/Follow-up Plan	
- patient advised to contact physician or pharmacist if	experiencing any GI upset or any unusual
symptoms	
- Pharmacist programmed a system alert to call Mrs. I	(N and remind her to take her monthly dose
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: Dr. X	
Date of Notification: $10/21/15$	
Method of Notification:	
Fax # Phone #	Other
	Otilei
Pharmacist Information	
Signature of RPh: RPh Y	

Other Potential Solutions:

• Discuss the use of blister packs to increase compliance with the weekly formulation.





> The pharmacist adapts the prescription by adjusting the dose based on current renal function

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>
Date of Original Rx: <u>08/28/15</u>	Adapted/Renewed Rx Details: adapted the
Original Rx Details (name, strength, quantity,	new prescription to Valtrex 1 g every 12 hours
duration):	for 7 days
Valtrex 1 g TID for 7 days	Mitte: 14 caplets
Mitte: 21 caplets	Refills: 0
Refills: 0	Original Prescriber Information
[copy of most recent CrCl from nephrologist	Name: Dr. X
attached]	Contact (phone/fax):
Copy attached? ✓ Yes ② No	contact (phone/tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- according to the Valtrex monograph, caution is advi	sed when administering Valtrex to patients with
impaired renal function. A table is also provided with	dosing adjustments based on the patient's
creatinine clearance. In this case, Mr. AK requires a dose adjustment to 1 g q12h instead of TID as	
indicated on the prescription.	
- physician at the walk in clinic was not aware of Mr. AK's renal condition	
Monitoring/Follow-up Plan	
- discussed common side effects (N/V, headache, dizz	iness, abdominal pain, etc.) and serious side
effects with Mr. AK (decreased urine production, pain in his sides or kidney area, blood in urine, etc.)	
and warned him to D/C the medication and seek immediate medical attention if this occurs.	
- scheduled follow-up call in 1-2 days with patient to ensure safety of the recommended dose	
schedule; will call to ensure efficacy by phone one we	ek later.
- counseled patient to follow-up with family physician and perhaps receive Zostavax vaccine to prevent	
the recurrence of shingles and/or reduce the intensity and duration of pain associated with shingles if	
shingles redevelops.	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
	nd Mr. AK's primary care physician
Date of Notification: 11/28/15	• • • • • • • • • • • • • • • • • • • •
Method of Notification:	
Fax # XXX-XXXX Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	
Marie of the first	

Other Potential Solutions:

• Call the family physician or nephrologist first to verify creatinine clearance and discuss dose adjustments





> The pharmacist refills a 3-month supply of NovoRapid and a 3-month supply of Lantus

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX-XXXXXY	Date: <u>03/01/16</u>
Date of Original Rx: <u>09/20/15</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	NovoRapid 20 units gam, 20 units glunch, 35
duration):	units adinner and Lantus 20 units ahs
NovoRapid 20 units qam, 20 units qlunch, 35 units	Mitte: 3 month supply of each type of insulin
<u>qdinner x 3 months supply</u>	Refills: 0
	Original Prescriber Information
Lantus 20 units qhs x 3 months supply	Name:
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	, ,
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- reviewed medication profile with patient- he is curren	
are missing from the present prescription, and he is co	
- confirmed that the patient's A1c is on target and rece	
- confirmed with the patient that he has been using hi	is insulin as directed and that he is comfortable
administering it	
Monitoring/Follow-up Plan	
- instructed patient to notify his doctor of the insulin renewal	
- provided patient with a list of his most up to date chronic prescription medication	
- advised patient to bring the list of his medication with him to his next appointment	
Consent	
Consent was received from the patient/agent $oxinesize$	
Notification Information	
Names of Prescriber/Practitioner notified: Dr. X	
Date of Notification: 03/01/16	
Method of Notification:	
Fax # XXX-XXX-XXXX Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	

- Suggest that the patient pay out of pocket and telephone the insurance company for a reimbursement when he obtains a prescription.
- Telephone the physician for a verbal order





> The pharmacist refuses temazepam renewal

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: N/A
Date of Original Rx: <u>10/28/15</u>	Adapted/Renewed Rx Details: N/A
Original Rx Details (name, strength, quantity,	
duration):	
Restoril 15 mg po qhs PRN sleep	
Authorized: 75 capsules (dispense 5 tablets every 7	
<u>days</u>)	Original Prescriber Information
Mitte: 5 capsules weekly	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (priorie/ tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- denied refill request as renewing targeted substances	s (and narcotics/controlled drugs) fall outside a
pharmacist's scope of practice	
- patient states she needs temazepam to sleep every d	av. rather than 5 days a week now. warrantina
physician referral	ay,
- priyotetan rejerrar	
	
Monitoring/Follow-up Plan	
-advised patient to set up appointment with physician	and obtain authorization for an increased dose
or frequency of temazepam, if required after assessme	
-notified prescribing physician that Ms. PB is consisten	
re-assessment	tly short on phis, would benefit from condition
-will follow-up with patient in 1 week	
-wiii Johow-up with patient in 1 week	
Community	
Consent	
Consent was received from the patient/agent ✓	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>01/28/16</u>	
Method of Notification:	
Fav # VVV VVV VVVV Dhana #	
Fax #XXX-XXX-XXXX Phone #	Other
	Other
Pharmacist Information Signature of RPh: RPh Y	Other

Other Potential Solutions:

• Call the physician and have a verbal conversation to discuss possible options





> The pharmacist renews the prescription for 2 EpiPen Jr.'s

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>
Date of Original Rx: <u>08/28/14</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	EpiPen Jr. – Use UD prn
duration):	Mitte: 2 autoinjectors (1- school; 1-home)
EpiPen Jr. Use UD prn	Refills: 0
Mitte: 2 autoinjectors (1- school; 1-home)	
Refills: 0	Original Prescriber Information
	Name: <u>Dr. X</u>
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has expired EpiPens and requires a new presc	ription as soon as possible
- patient's mother would prefer to not pay out-of-pock	ret for the EpiPens if possible thus renewing is
warranted	
- patient weighs 58 lbs, thus dispensing the EpiPen Jr.	(rather than adult) is correct as it's used in
patients who weigh 15 to 30 kg (33-66 pounds)	
- patient has been prescribed EpiPen Jr. in the past	
Monitoring/Follow-up Plan	
- advised patient's mother to set up appointment with	family physician and obtain additional refills
- counseled patient's mother on proper use of EpiPen	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
AL	
Date of Notification: 11/28/15	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	Other
Signature of RPh: RPh Y	
JUSTIALUIE OI NEII. <u>NEII I</u>	

- Suggest that the patient pay out of pocket for EpiPens and call her insurance afterwards for reimbursement
- Renew only one EpiPen and call the physician for additional refill authorizations





> The pharmacist denies renewal of the ramipril prescription and refers patient to her family physician for a change in therapy; the pharmacist renews the HCTZ prescription.

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX-XXXXY	Date: <u>01/23/16</u>
Date of Original Rx: <u>11/20/15</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	hydrochlorothiazide 25 mg qAM x 1 month
duration):	
hydrochlorothiazide 25 mg qAM x 3 months	denied renewal of ramipril 5 mg OD
ramipril 5 mg OD x 3 months	Original Prescriber Information
	Name:
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- the patient's BP in the pharmacy is 127/79	
- patient appears to be experiencing the dry cough as	
alternate therapy (e.g., angiotensin II receptor antago	
- renewed hydrochlorothiazide prescription as patient seems to be tolerating this medication well	
Monitoring/Follow-up Plan	
- referred patient to her family doctor immediately for	r assessment of possible drug-induced chronic
cough	
<u>- advised patient to monitor blood pressure daily and to continue taking hydrochlorothiazide tablets</u>	
- scheduled follow-up with patient in 1 week to assess blood pressure, presence of cough and therapy	
modifications made	
Consent	
Consent was received from the patient/agent $oxinesize{\square}$	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>01/23/16</u>	
Method of Notification:	
Fax # XXX-XXX-XXXX Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	

- Refill a 7-day supply of ramipril until patient can make an appointment with her physician
- Telephone the physician to discuss possible options





> The pharmacist recommends over-the-counter smoking cessation therapy

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: N/A	Date: <i>N/A</i>
Date of Original Rx: <u>Feb 1/16</u>	Adapted/Renewed Rx Details: N/A
Original Rx Details (name, strength, quantity,	
duration):	
	Original Prescriber Information
	Name: <u>N/A</u>
	Contact (phone/fax): N/A
Copy attached? ☑ Yes ☑ No	" , ,
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has a contraindication to bupropion therapy	* *
lorazepam for her GAD. Both varenicline and bupropio	_
neuropsychiatric effects rendering them potentially un	
- varenicline has not been studied in pregnancy; The ri	sk of spontaneous abortions may be increased
with bupropion.	
- patient has tried nicotine gum in the past; recommer	
and counseled MA on the proper application of the pa	tch and how to properly use the gum.
Monitoring/Follow-up Plan	
- instructed patient to discuss the option of varenicline	with the physician who diagnosed and
prescribed Ativan for her GAD	
- set up dates for follow-up calls with patient at 1 week and 1 month	
- patient to monitor for side effects and notify family physician of new therapy chosen	
- reminded patient that it takes an average of 7 times	to quit smoking and that she should continue
<u>trying</u>	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>Feb 1/16</u>	
Method of Notification: [documented discussion with	MA and called physician to discuss]
Fax # Phone #XXX-XXX	<u>C-XXXX</u> Other
Pharmacist Information	
Signature of RPh: RPh Y	

- Nicotine inhaler the patient may benefit from the nicotine inhaler, particular if there is a psychosocial aspect to her addiction. It has proven beneficial to many patients who crave the nicotine as well as the hand-to-mouth motion.
- Champix since little evidence directly links the use of varenicline with worsening of psychiatric behaviour (has only been linked directly with increased symptoms of depression), this may be an option if monitored closely.





> The pharmacist adapts the prescription to Celebrex 100 mg

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: adapted
Original Rx Details (name, strength, quantity,	prescription to Celebrex 100 mg BID
duration):	Mitte: 30 days (60 capsules)
Celebrex 200 mg BID	Refills: 0
Mitte: 30 day supply (60 capsules)	LU code 316
Refills: 0	Original Prescriber Information
LU code: 316	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (priorie/Tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has osteoarthritis; according to product mor	nograph, the recommended dose for Celebrex is
200 mg daily (either 200 mg once daily or 100 mg twi	ice daily) for this indication.
- the maximum dose of Celebrex reimbursed by Ontar	io Drug Benefit for osteoarthritis is 200 mg/day
(LU code 316).	
- Verified patient has no contraindications to therapy (e.g., uncontrolled heart failure, cardiac bypass	
surgery in the past, allergy to ASA or NSAIDs, active gastrointestinal ulcer, severe liver/kidney disease)	
Monitoring/Follow-up Plan	
- advised patient that doctor would be contacted and	informed of the decrease in dose
- discussed potential side effects of Celebrex (e.g., dyspepsia, diarrhea, abdominal pain, headaches)	
and advised patient to seek physician or pharmacist if symptoms don't improve or worsen with	
therapy	
- scheduled follow up appointment in 7 days to ensure compliance, safety, and efficacy	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: _Dr. X	
Date of Notification: 11/28/15	
Method of Notification:	
Fax # XXX-XXX-XXXX Phone #	Other
	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

Other Potential Solutions:

• The prescription can also be adapted to Celebrex 200 mg OD instead of Celebrex 100 mg BID.





> The pharmacist refuses to renew the prescription

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>N/A</u>
Date of Original Rx: <u>09/28/15</u>	Adapted/Renewed Rx Details: refused renewal
Original Rx Details (name, strength, quantity,	of prednisone 50 mg tablets
duration):	
prednisone 50 mg once daily	
Mitte: 30 tablets	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (phone/tax):
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- the patient's increased steroid use is concerning and	l warrants physician referral
- patient is at risk of many adverse effects (e.g. greate	er susceptibility to infections, osteoporosis,
weakening of the bones) due to prolonged usage and	
- patient's condition seems uncontrolled and may req	
	• • • • • • • • • • • • • • • • • • • •
Monitoring/Follow-up Plan	
- referred patient to his specialist (or the emergency of	denartment if MD unavailable) as soon as
possible	repartment if MB unavanusity as soon as
- scheduled follow-up appointment with patient in 1 v	week to assess Crohn's and status of treatment
per his MD	veck to assess cromms and status of treatment
per ms wid	
Canaant	
Consent	
Consent was received from the patient/agent $oxinesize{\mathscr{Q}}$	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>01/28/16</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	
Signature of the first	

- Renew a 3-day supply of prednisone until patient can see his specialist
- Telephone the patient's physician to discuss possible options





> The pharmacist adapts the prescription by decreasing the dose to the patient's usual maintenance dose

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>11/11/15</u>	
Date of Original Rx: <u>11/11/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to Symbicort 200 - 1 inhalation	
duration):	BID	
Symbicort 200	Mitte: 1 inhaler	
2 inhalations BID	Refills: 0	
Mitte: 1 inhaler	Original Prescriber Information	
Refills: 0	Name: Dr. Y	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	Contact (priorie/rax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient on stable dose (Symbicort 200 - 1 inhalation E	BID) x 3 years	
- patient only uses salbutamol reliever therapy 2 times	per month	
- patient saw new physician at his clinic who prescribe	d Symbicort 200 - 2 inhalations bid (patient	
confirmed that the physician had meant to keep patien	nt on same dosage as before)	
- patient's asthma is well-controlled (no signs of worse		
Monitoring/Follow-up Plan		
- patient advised to contact physician or pharmacist if experiences any worsening signs/symptoms of		
asthma		
- patient counseled on proper use of medication		
Consent		
Consent was received from the patient/agent ✓		
1 , 0		
Notification Information	I.D., V	
Names of Prescriber/Practitioner notified: <u>Dr. X and</u>	a Dr. Y	
Date of Notification: <u>11/11/15</u>		
Method of Notification: Fax	(VVVV (Dr. V) Other	
	(-XXXX (Dr. Y) Other	
Pharmacist Information		
Signature of RPh: <u>RPh Z</u>		



> The pharmacist adapts the prescription by increasing the Lantus dosage

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date:	
Date of Original Rx: <u>05/03/2015</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to Lantus 22 units qhs (increased	
duration):	by 10%)	
Lantus 20 units qhs		
Qty: 12 month supply		
	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	Contact (priorie/Tax)	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient's diet and exercise are good; no reported epis	sodes of hypoglycemia	
- current total daily dose of insulin is 20 units but blood	d glucose readings are high at fasting (7-10) and	
bedtime (6.6-13)		
- fasting blood glucose is consistently high and require	s adjustment to Lantus	
Monitoring/Follow-up Plan		
- counseled patient on importance of monitoring blood	d glucose readings, and s/s of hypoglycemia	
before adjusting insulin		
- will follow up in 1 week to review blood glucose read	ings (will monitor daily fasting blood glucose	
and at alternate meal times before eating and 2 hours	after eating) and will adjust insulin further prn	
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: Dr. X		
Date of Notification: 10/11/2015		
Method of Notification:		
	Other	
	Other	
Pharmacist Information		
Signature of RPh: RPh Y		



> The pharmacist adapts the prescription by titrating medication to the increased dose

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date:
Date of Original Rx: <u>10/11/15</u>	Adapted/Renewed Rx Details: adapted
Original Rx Details (name, strength, quantity,	prescription to metformin 500 mg qAM and
duration):	1000 mg qPM x 2 weeks, then increase to
metformin 1000 mg BID	1000 mg BID (if patient tolerates increased
Qty: 12 months	dose)
	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ✓ Yes ② No	2011tdet (phone, tax). 277777777777
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has been on metformin 500 mg BID x 3 month	hs
- an increase from 500 mg to 1000 mg BID may cause	gastrointestinal side effects; symptoms may be
lessened if dose is slowly titrated up	
Monitoring/Follow-up Plan	
- counseled patient about metformin and the risks of G	GI side effects with increasing dose
- patient to contact pharmacist or physician if experier	-
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
•	
Date of Notification: <u>10/11/15</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

Other Potential Solutions:

• Call the patient's primary care physician to discuss medication titration prior to filling this prescription.





> The pharmacist recommends nicotine replacement therapy

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: <u>N/A</u>	Date: N/A
Date of Original Rx: <u>N/A</u>	Adapted/Renewed Rx Details: N/A
Original Rx Details (name, strength, quantity,	
duration): <u>N/A</u>	
	Original Prescriber Information
	Name: N/A
	Contact (phone/fax): N/A
Copy attached? ☑ Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- Patient is currently struggling with anorexia thus bug	
- Patient has no contraindications to nicotine replacen	nent therapy and has never tried it before.
-	
-	
Manibarina /Fallary va Dlan	
Monitoring/Follow-up Plan	with the nations to determine which is most
- Discussed nicotine gum, inhaler, patch and lozenges appealing for her	with the patient to determine which is most
- Helped patient set a target quit date (2 weeks from t	raday)
- Scheduled follow-up with patient in one week, one w	
thereafter	eek johowing her quit date and then monthly
- Reinforced the benefits of quitting smoking even with	h the notential weight agin
	Tthe potential weight gain
Consent	
Consent was received from the patient/agent ✓	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>11/28/2015</u>	
Method of Notification:	Othor
Fax # XXX-XXX-XXXX Phone # Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	

Other Potential Solutions:

• Varenicline – the patient has no contraindication to varenicline therapy, although there is a small possibility that it may exacerbate her underlying psychiatric illness. The risks can be discussed and if the patient would prefer, she may pursue this option.





> The pharmacist adapts the existing Champix prescription by lowering the dose

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>12/18/15</u>	
Date of Original Rx: <u>12/08/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription by decreasing Champix dose from	
duration):	1 mg BID to Champix 0.5 mg BID	
Champix 1 mg BID		
Mitte: 10 weeks		
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	Contact (phone) tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient confirmed nausea was the only ADR being ex	perienced; the medication seemed to be	
working well otherwise		
- nausea is dose-dependent, thus a decrease in dose m	ay help relieve symptoms	
Monitoring/Follow-up Plan		
- instructed patient to take medication with food and	water as symptoms of nausea may be worsened	
when Champix is taken on an empty stomach		
- Patient to continue monitoring nausea and other potential side effects (e.g., abnormal dreams,		
constipation, vomiting)		
- Set up date to follow-up with patient in 1 week		
Consent		
Consent was received from the patient/agent $oxdot$		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>12/18/15</u>		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

- Watch and wait approach: Counsel the patient on nonpharmacological measures to reduce nausea symptoms and instruct her to monitor it as the incidence of nausea peaks in the second week of treatment and reduces thereafter.
- Discontinue Champix and change to NRT or bupropion.





> The pharmacist refuses to adapt the prescription to Ativan 1 mg tablets

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: N/A
Date of Original Rx: <u>01/05/2016</u>	Adapted/Renewed Rx Details: <u>refused to</u>
Original Rx Details (name, strength, quantity,	adapt prescription to Ativan regular tablets
duration):	
Ativan SL 1 mg - one tab sl prn ud	
Mitte: 15 tablets	
Refills: 0	Original Prescriber Information
	Name:
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (priorie/rax)
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- Mr. AM has had Ativan SL in the past, but this formu	lation is not covered by ODB and he can no
longer afford to pay	action to not covered by ODB and the can no
- lorazepam tablets (regular) are covered by ODB, but	adapting prescriptions for controlled substances
falls outside a pharmacist's scope of practice	daupting prescriptions for controlled substances
Julis outside a pharmacist's scope of practice	
Monitoring/Follow-up Plan	
- advised patient that the physician needs to approve	the change in decage form
<u>- faxed Dr. X for request to dispense regular Ativan tal</u>	nets
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: Dr. X	
Date of Notification: 01/05/2016	
Method of Notification:	
Fax #XXX-XXXX Phone #	Other
Pharmacist Information	Other
Signature of RPh: RPh Y	

Other Potential Solutions:

• Ask the patient to return to his physician for a new prescription





> The pharmacist renews a 1-month supply of alendronate and refers patient to physician

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>02/03/16</u>	
Date of Original Rx: <u>02/04/14</u>	Adapted/Renewed Rx Details: <u>renewal of</u>	
Original Rx Details (name, strength, quantity,	alendronate 70 mg once weekly	
duration):	Mitte: 1 month supply (4 tablets)	
Fosamax 70 mg once weekly		
Mitte: 3 month supply		
Refills: 3	Original Prescriber Information	
	Name:	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No	Contact (priorie/rax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient has been on the same dose of alendronate fo	r years	
- patient counseled that esophagitis is largely prevented	•	
- alendronate therapy increases BMD and accounts for		
Rx was renewed for a 1-month supply until patient see		
- some studies link long-term alendronate (>5 years) to oversuppression of bone turnover, resulting in		
bones that are brittle despite improved bone density; t		
of the femoral shaft after prolonged therapy thus advi		
possible to determine if therapy is still indicated		
Monitoring/Follow-up Plan		
- counseled patient to take alendronate first thing in the morning on an empty stomach with a full		
glass of water; stressed importance of remaining upright in a sitting or standing position for at least		
30 minutes afterwards.		
- counseled on non-pharmacologic measures for overall well-being and for osteoporosis (avoiding		
alcohol and tobacco, ensuring adequate dietary calcium intake, etc.)		
- recommended BMD measurement be done as it has been >5 years since last test		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: $02/03/16$		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information	Other	
Signature of RPh: RPh Y		
Signature of Iven. Iven I		

Other Potential Solutions:

• Telephone the patient's family physician to discuss the situation as well as authorize Alendronate refill





> The pharmacist adapts the prescription to montelukast 5 mg chewable tablets

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>10/28/15</u>	
Date of Original Rx: <u>10/28/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to montelukast 5 mg tabs	
duration):	Chew 2 tablets daily at bedtime	
Singulair 10 mg tablets (1 tablet qhs)	Mitte: 60 chewable tablets	
Mitte: 30 tablets	Refills: 2	
Refills: 2	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	Contact (prioric/Tax)	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- Ms. QZ is having trouble swallowing her 10 mg table	ts; there are 4 mg and 5 mg chewable tablets or	
4 mg granules per packet available		
- the patient elected to try the chewable tablets (5 mg,), thus the sig was changed to 2 tablets (10 mg)	
once daily at bedtime, in order to match the strength prescribed in the original prescription		
Monitoring/Follow-up Plan		
- informed patient that she now has to take (by chewir	ng) 2 tablets daily rather than 1 tablet	
- educated patient on side effects such as abdominal p	ain, headache, drowsiness/dizziness (rare),	
thirst and diarrhea		
- scheduled follow-up in 1 week to assess patient's ability to take new medication formulation; will call		
in 1 month to assess efficacy and safety of product		
Consent		
Consent was received from the patient/agent ☑		
Notification Information	P + H + (C + 1)	
Names of Prescriber/Practitioner notified: <u>N/A (not</u>	clinically significant)	
Date of Notification:		
Method of Notification:	-	
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

Other Potential Solutions:

• Adapt the prescription to the 4 mg granules for oral use, although this is a suboptimal dose: if Ms. QZ uses 2 packets, the total dose is 8 mg, which is lower than the 10 mg prescribed by the physician for her indication.





> The pharmacist adapts the prescription to Clavulin-400

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>01/28/16</u>	
Date of Original Rx: <u>01/28/16</u>	Adapted/Renewed Rx Details: adapted the	
Original Rx Details (name, strength, quantity,	prescription by changing from 16.9 mL BID of	
duration):	Clavulin-200 (calculated dose) to 8.4 mL (675	
Clavulin-200	mg) BID of the Clavulin-400 product for 7 days	
Sig: 45 mg/kg/day divided BID x 7 days	of therapy; Mitte: qs	
Mitte: qs	Original Prescriber Information	
	Name:	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached?	" , ,	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- The father mentioned his son had diarrhea with previ		
regimen can cause more diarrhea than BID formulatio		
whereas the Clavulin BID treatment regimen uses a ra	•	
- The dose (45 mg/kg/day) is verified to be within the t	reatment guidelines for this patient's age;	
instructions rewritten to reflect the volume needed to	give this dose using Clavulin-400	
Monitoring/Follow-up Plan		
- Notified the father that diarrhea is still a common sia	le effect, but is less of a risk with this	
formulation.		
- Instructed father to monitor son for GI side effects and for any signs of an allergic reaction.		
- Counseled to refrigerate suspension and shake well b	pefore every dose.	
- Will follow up in one day to ensure the child is tolerating the medication with limited ADRs.		
- Will follow up in one week to assess treatment success/failure.		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: _N/A (not	clinically sianificant)	
Date of Notification:		
Method of Notification:		
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		
Signature of the first		



> The pharmacist prescribes bupropion

Adapted/Renewed Information		
Date: N/A		
Adapted/Renewed Rx Details: N/A		
Original Prescriber Information		
Name: Jane Doe, RPh		
Contact (phone/fax): XXX-XXX-XXXX		
Contact (phone, tax).		
у		
ion and may also help his depression		
bupropion and St. John's Wort and strongly		
suggested discontinuing the latter		
- counseled patient on directions for use, adverse effects and subsequent monitoring		
- set up dates for follow-up with patient at 1 week and at 1 week after the quit date, and monthly		
Othor		
Other		
Other		

- Nicotine replacement therapy Other non-prescription smoking cessation therapies could be recommended such as the inhaler, patch, lozenge or gum, which would also provide a reasonable alternative. If the patient finds that even bupropion is not enough, combination therapy with bupropion and nicotine gum/inhaler/lozenge could be recommended.
- Varenicline the patient could be started on varenicline, although there is a risk that it may exacerbate his underlying
 psychiatric illness. The patient would have to be monitored very closely and may even warrant a referral for closer
 monitoring. Alternative therapies to directly treat his depression should be discussed.





> The pharmacist refills a 1-month supply of Rocaltrol 0.25 mcg

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>02/13/16</u>
Date of Original Rx: <u>09/18/15</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	Rocaltrol 0.25 mcg qAM
duration):	Mitte: 90 capsules
Rocaltrol 0.25 mcg qAM x 3 months	
Refills: 0	
	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (phone/ tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient verified that she has made an appointment w	vith her specialist
- patient works across the street everyday Mon – Sat f	rom 8am-9pm and always has a hard time
picking up her meds	
- patient's well-being can be compromised if she conti	nues to skip doses of her Rocaltrol
Monitoring/Follow-up Plan	
- advised patient to keep the already set-up appointme	ent with physician and obtain additional refills
- advised patient to obtain lab work (serum calcium, p	hosphorus, and 24-hour urinary calcium)
periodically	
- advised patient to monitor dietary calcium intake and	d report any signs and symptoms consistent with
hypercalcemia (e.g. N/V, polyuria, polydipsia, etc.)	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>02/13/16</u>	
Method of Notification:	
Fax # XXX-XXX-XXXX Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

- Renew the prescription for a lesser day supply
- · Call the physician for a verbal order





> The pharmacist renews a 6-month supply of Alesse-21

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>12/04/15</u>	
Date of Original Rx: <u>06/01/15</u>	Adapted/Renewed Rx Details: renewal of	
Original Rx Details (name, strength, quantity,	Alesse-21 (1 tablet daily)	
duration):	Mitte: 6 months (6 packs)	
Alesse-21 (1 tablet daily)	Refills: 0	
Mitte: 6 months		
Refills: 0	Original Prescriber Information	
No Substitution	Name: <u>Dr. X</u>	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient has been on Alesse-21 for 3 years and has no	t had any problems (breakthrough bleeding,	
pain, etc.)		
- 6-month supply provided		
Monitoring/Follow-up Plan		
- advised patient to set up appointment with physician	and obtain additional refills upon her next visit	
- discussed need for back-up contraception as she miss		
Consent		
Consent was received from the patient/agent ✓		
Notification Information		
Date of Notification: 12/04/15		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

Other Potential Solutions:

• Refill a 1-month supply only and contact her physician for a new prescription





> The pharmacist prescribes bupropion

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date:	
Date of Original Rx: <u>12/12/15</u>	Adapted/Renewed Rx Details: N/A	
Original Rx Details (name, strength, quantity,		
duration):		
bupropion 150 mg qd x 3 days, then 150 mg BID for		
12 weeks (patient to select quit date during 2nd		
week of therapy)	Original Prescriber Information	
	Name: Jane Smith, RPh	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	Contact (phone/tax)	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient motivated to quit now following MI; has atte	mpted to quit in the past- will not try gum again	
due to poor taste		
- patient has no contraindication to bupropion therapy	/	
- bupropion is a safe choice as meta-analyses have sho	own no increase in CV events during bupropion	
therapy for smoking cessation		
- will closely monitor glucose levels; decreased insulin	requirement may be possible due to insulin-	
induced resistance caused by smoking		
- smoking can increase clearance of bisoprolol; clinical implication unclear; will monitor BP and HR		
Monitoring/Follow-up Plan		
- counseled patient on directions for use, adverse effects and monitoring of glucose levels		
- set up dates for follow-up at 1 week after his quit date and monthly thereafter		
- instructed PT to monitor for adverse events (e.g., change in glucose levels, blood pressure, HR) and		
importance of notifying pharmacist or physician if these occur		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: 12/12/15		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information	Guici	
Signature of RPh: Jane Smith		
Signature of Itrii. June Simuli		

Other Potential Solutions:

• Nicotine replacement therapy - Other non-prescription smoking cessation therapies could be recommended such as the nicotine inhaler or the nicotine patch. Neither of those will have the 'bad taste' to which the patient is averse and so these could also be reasonable options.





> The pharmacist refuses to renew the prescription for test strips

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>N/A</u>
Date of Original Rx: <u>12/05/2015</u>	Adapted/Renewed Rx Details: <u>refused to</u>
Original Rx Details (name, strength, quantity,	renew prescription for test strips
duration):	
glucose test strips - ud	
Mitte: 3 boxes	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ② Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- Mr. ER tests his blood glucose 4 times daily and has r	un out of strips
- test strips are considered medical devices, so renewa	I falls outside of the pharmacist's scope of
practice	
Monitoring/Follow-up Plan	
- advised patient that the physician needs to authorize	e the renewal
- faxed Dr. X for new authorization	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>03/05/16</u>	
Method of Notification:	
Fax # XXX-XXXX Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

- Suggest that the patient pay out of pocket for test strips and call his insurance afterwards for reimbursement
- Ask the patient to return to his physician for a new prescription





> The pharmacist educates on smoking cessation therapies and offers help with over-the-counter options

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: N/A	Date: N/A
Date of Original Rx: <u>01/23/16</u>	Adapted/Renewed Rx Details: N/A
Original Rx Details (name, strength, quantity,	
duration):	
	Original Prescriber Information
	Name: <u>N/A</u>
	Contact (phone/fax):
Copy attached? ☑ Yes ☑ No	" , ,
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- no consent received from the actual patient to write	
<u>- patient not present thus assessing his willingness to a</u>	quit not possible at this time
Monitoring/Follow-up Plan	
<u>- will call patient to discuss various smoking cessation</u>	options this week in hopes of assisting in
<u>cessation process</u>	
- if patient has begun OTC therapy, will follow-up in 1	week and 1 month to assess outcomes and
<u>adverse effects</u>	
Consent	
Consent was received from the patient/agent	
Notification Information	
Names of Prescriber/Practitioner notified: N/A	
Date of Notification: <u>N/A</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

Other Potential Solutions:

• Ask Mrs. AB to bring in Mr. BB for an appointment with the pharmacist – if the pharmacist sees Mr. BB personally, his readiness to quit or barriers to quitting can be properly assessed. If a prescription is indicated, it can be written at that appointment and the pharmacist can schedule proper follow up and monitoring.



> The pharmacist prescribes varenicline

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: N/A	
Date of Original Rx: <u>11/11/15</u>	Adapted/Renewed Rx Details: N/A	
Original Rx Details (name, strength, quantity,		
duration):		
varenicline 0.5 mg daily days 1-3, then 0.5 mg BID		
days 4-7, then 1 mg BID (patient to set a quit date		
during 1st or 2nd week of therapy)	Original Prescriber Information	
Qty: 12 weeks	Name: John Smith, RPh	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	2011tact (prioric) tax) 2000 7000 7000	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient is ready to initiate smoking cessation therapy	у	
- patient does not have any contraindication to therap	oy	
Monitoring/Follow-up Plan		
- counseled patient on directions for use and what to expect from treatment		
- provided prescription to patient		
- advised patient to contact me if any side effects are experienced		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: _Dr. X		
Date of Notification: 11/11/15		
Method of Notification:		
Fax # XXX-XXXX Phone #	Other	
Pharmacist Information	<u> </u>	
Signature of RPh: John Smith		
Signature of Itrii.		

- Nicotine replacement therapy the patient has not expressed any disinterest in nicotine replacement therapy, and therefore the patch, gum, inhaler, or lozenges can be recommended as reasonable options. In combination with NRT, the patient should be counseled on setting a target quit date, enlisting social support, as well as using problem-solving tactics to remain smoke-free.
- Bupropion the patient does not have any contraindications to the use of Bupropion thus this may also be a reasonable option.





> The pharmacist adapts the prescription by decreasing the fluconazole dose

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>	
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to fluconazole 100 mg STAT then	
duration):	50 mg once daily	
fluconazole 200 mg STAT then 100 mg once daily		
Qty: 3 week supply (reassess weekly to ensure		
treatment continues for at least 2 weeks following	Original Prescriber Information	
resolution of symptoms)	Name: Dr. X	
Refills: 0	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	Contact (priorie/Tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- for patients with a creatinine clearance of 21-50 mL/	min who are not on dialysis, the dosage of	
fluconazole should be reduced by 50% of the normal re		
- patient's current creatinine clearance = 35 mL/min a		
warranting dose adjustment	,	
Monitoring/Follow-up Plan		
- counseled patient on details of therapy		
	variancing any side affects	
- advised patient to contact nurse or pharmacist if experiencing any side effects		
- will follow up with patient weekly (by calling) to review symptoms and ensure that therapy continues		
for at least 2 weeks following the resolution of symptoms		
Consort		
Consent		
Consent was received from the patient/agent $oxinesize{ abla}$		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification:		
Method of Notification:		
Fax # Phone #	Other <u>Note placed in chart</u>	
Pharmacist Information		
Signature of RPh: RPh Y		

Other Potential Solutions:

 Contact the prescribing physician prior to filling the prescription to notify him of the reduced creatinine clearance and subsequent dosage adjustment





> The pharmacist adapts the prescription to tobramycin 0.3% ophthalmic drops

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>	
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to tobramycin 0.3% ophthalmic	
duration):	drops - Instill 2 drops to the conjunctival sac of	
<u>Tobrex ophthalmic ointment – Apply thin ribbon to</u>	the affected eye every 4 hours while awake	
affected eye BID-TID	Mitte: 1 bottle, Refill: 0	
Mitte: 1 tube	Original Prescriber Information	
Refills: 0	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ② No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient will not comply with ophthalmic ointment as	he has tried it in the past and is bothered by its	
adverse effects (blurred vision) and consistency (gooey	y) and thus may have improved outcomes from	
switching to tobramycin ophthalmic drops		
Monitoring/Follow-up Plan		
- counseled patient on proper eye drop application and	d importance of not contaminating product	
- counseled patient on possible side effects that may occur while instilling product in the eye (e.g., brief		
stinging/burning and rarely some irritation)		
- advised patient to use this product for an additional 2 days after all symptoms have subsided		
- advised patient to see physician if symptoms do not get better or worsen within 48 hours		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
	clinically significant)	
Date of Notification:		
Method of Notification:	0.1	
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

Other Potential Solutions:

• Fill the eye ointment prescription and counsel patient on proper use and administration at bedtime, morning, and once or twice during the day when he is not going to mind experiencing some mild discomfort due to blurred vision and product instillation.





> The pharmacist renews Spiriva for a 1-month supply

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>11/30/15</u>	
Date of Original Rx: <u>05/18/15</u>	Adapted/Renewed Rx Details: <u>renewal of 1</u>	
Original Rx Details (name, strength, quantity,	Spiriva HandiHaler - Inhale the contents of 1	
duration): <u>Spiriva HandiHaler - Inhale the contents</u>	capsule once daily via HandiHaler device	
of 1 capsule once daily via HandiHaler device	Mitte: 30 capsules	
Mitte: 60 capsules	Refills: 0	
Refills: 2	Original Prescriber Information	
[Note: Rx copy attached was faxed over from original	Name: Dr. X	
dispensing pharmacy]	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	2011 det (priorie) tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- called patient's regular pharmacy to request info on I	his Spiriva Rx; received a faxed prescription copy	
directly from the pharmacist at the pharmacy where the	he prescription was dispensed to the patient;	
confirmed first and last fill dates		
- patient has not used his Spiriva for over 2 weeks and	as a result his symptoms are getting worse. He	
will not be able to visit his physician for another 2 wee	ks, putting him at risk for an acute COPD	
exacerbation		
- patient has been otherwise stable on the Spiriva for over 18 months		
Monitoring/Follow-up Plan		
- renewed 1 package only, which will last 1 month, thus covering him until his physician appointment		
in 2 weeks		
- advised patient to keep his appointment his physician and obtain additional refills		
- advised patient that cough syrup is not recommended	d for treatment of cough in COPD; stressed	
importance of medication adherence and non-drug me	easures in relieving cough	
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>11/30/15</u>		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #		
Note: also verbally notified the pharmacist at the origi	nal pharmacy where the Spiriva was dispensed	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

- Refer the patient to the nearest walk-in clinic or emergency department if breathing is particularly troublesome
- Call the patient's family physician for a verbal order





> The pharmacist refills 2 canisters of Ventolin for this patient (1 for camp, 1 for home)

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: 11/28/15	
Date of Original Rx: 08/28/15	Adapted/Renewed Rx Details: renewal of	
Original Rx Details (name, strength, quantity,	Ventolin 1-2 puffs prn	
duration):	Mitte: 2 inhalers	
Ventolin HFA i-ii puffs prn	Refills: 0	
Mitte: 2 inhalers (1- school; 1-home)		
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient is leaving for soccer camp for 2 weeks and is	in need of Ventolin	
- patient's asthma seems to be under control as she ha	as been using about 3 doses of Ventolin per week	
Monitoring/Follow-up Plan		
- advised patient to set up appointment with physician and obtain additional refills		
Consent		
Consent was received from the patient/agent ✓		
Notification Information		
Names of Prescriber/Practitioner notified: Dr. X		
Date of Notification: <u>11/28/15</u>		
Method of Notification:		
Fax # XXX-XXXX Phone #	Other	
Pharmacist Information	5 5.	
Signature of RPh: RPh Y		
Signature of Itili. Itili		

- Refill only one canister
- Call the physician for a verbal order





> The pharmacist refuses renewal of the antibiotic prescription but dispenses the Ventolin

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Date: <u>12/05/15</u>	
Date of Original Rx: <u>10/28/15</u>	Adapted/Renewed Rx Details: N/A (refilled	
Original Rx Details (name, strength, quantity,	Ventolin inhaler as patient had refills on file)	
duration):		
Z-Pak Take as directed x 5 days for bronchitis		
Mitte: 1 pack, Refills: 0		
Ventolin Inhaler i-ii puffs qid prn	Original Prescriber Information	
Mitte: 1 inhaler, Refills: 2	Name: <u>Dr. X</u>	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient requires referral to properly assess whether a	an actual infection exists or if this is an acute	
asthma attack		
- patient may not be able to take the same antibiotic i	f an infection does exist	
Monitoring/Follow-up Plan		
- referred the patient to her family physician		
- faxed family physician an update on the situation		
- counseled on appropriate use of Ventolin to treat asthma attacks		
Consent		
Consent was received from the patient/agent ✓		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>12/05/15</u>		
Method of Notification:	Other	
Fax # XXX-XXXX Phone # Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

Other Potential Solutions:

• Refer the patient to the nearest walk-in clinic for assessment of current respiratory problem





> The pharmacist prescribes varenicline

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date:	
Date of Original Rx: <u>01/31/16</u>	Adapted/Renewed Rx Details: N/A	
Original Rx Details (name, strength, quantity,		
duration):		
varenicline 0.5 mg daily on days 1-3, then 0.5 mg BID		
on days 4-7, then 1 mg BID (patient to set a quit date		
during 1st or 2nd week of therapy)	Original Prescriber Information	
Qty: 12 weeks	Name: Joe Black, RPh	
<u>LU code: 423</u>	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	Contact (priorie) tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- Patient has no current contraindications to vareniclin	e therapy and nothing has changed with	
regards to his health in the past 3 years (since the last prescription of Champix was written)		
- patient is motivated and willing to quit smoking once he calculated the costs saved in not purchasing		
<u>cigarettes; reassured patient that quitting smoking wi</u>	ll indeed unload some of his financial burden	
Monitoring/Follow-up Plan		
- patient selected a quit date (day 7) and was counseled on how to properly take Champix		
- scheduled a follow-up appointment at 1 week following his quit date and then monthly thereafter		
- patient to inform his physician that he is currently on Champix		
- patient is aware of potential side effects and how to properly manage them (as well as when to seek		
help)		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>01/31/16</u>		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>Joe Black</u>		

- Bupropion the patient does not have any contraindications to the use of bupropion thus this may also be a reasonable option.
- Nicotine replacement therapy the patient has not expressed any disinterest in nicotine replacement therapy, and therefore the patch, gum, inhaler, or lozenges can be recommended as reasonable options, though cost may be a limiting factor for him. In combination with NRT, the patient should be counseled on additional non-pharmacologic measures such as enlisting social support and using problem-solving tactics to remain smoke-free.





> The pharmacist adapts the prescription to Tamiflu 75 mg twice daily for 5 days

Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>11/28/15</u>
Date of Original Rx: <u>11/28/15</u>	Adapted/Renewed Rx Details: <u>adapted</u>
Original Rx Details (name, strength, quantity,	prescription to Tamiflu 75 mg - 1 capsule twice
duration):	<u>daily</u>
Tamiflu 75 mg once daily	Mitte: 10 capsules
Mitte: 5 capsules	Refills: 0
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ② No	Solitate (phone) tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, e	etc.)
- Tamiflu once daily is used for flu prevention; o	considering the patient is visibly ill, her symptoms are
consistent with the flu, and the doctor diagnos	ed it as influenza, therapy should be directed towards
treatment of the flu.	
- according to the product monograph, the tree	atment regimen is Tamiflu 75 mg twice daily for 5 days
- counseled patient to begin Tamiflu as quickly	as possible to ensure her treatment is as effective as
possible (Tamiflu should begin no later than tw	vo days after flu symptoms appear).
- patient has no other medical conditions or co-	-morbidities
Monitoring/Follow-up Plan	
- advised patient that doctor would be contacted	ed and informed of the switch from once-daily to twice-
daily directions	
- informed patient to take her medication twice	e daily for 5 consecutive days
- discussed potential side effects of Tamiflu (e.g	g., nausea, vomiting, abdominal pain, headache) and
	1
minimization of GI-related effects by taking the	e medication with food
	e medication with Jood conitor efficacy and safety (side effects) of Tamiflu
- scheduled follow-up phone call in 4 days to m Consent	nonitor efficacy and safety (side effects) of Tamiflu
- scheduled follow-up phone call in 4 days to m Consent Consent was received from the patient/agent	nonitor efficacy and safety (side effects) of Tamiflu
- scheduled follow-up phone call in 4 days to m Consent Consent was received from the patient/agent [Notification Information	onitor efficacy and safety (side effects) of Tamiflu ✓
Consent Consent Was received from the patient/agent Notification Information Names of Prescriber/Practitioner notified:	nonitor efficacy and safety (side effects) of Tamiflu
Consent Consent Was received from the patient/agent Notification Information Names of Prescriber/Practitioner notified: Date of Notification: 11/28/15	onitor efficacy and safety (side effects) of Tamiflu ✓
Consent Consent Was received from the patient/agent Notification Information Names of Prescriber/Practitioner notified: Date of Notification: 11/28/15 Method of Notification:	onitor efficacy and safety (side effects) of Tamiflu ✓ Or. X
Consent Consent Was received from the patient/agent Notification Information Names of Prescriber/Practitioner notified: Date of Notification: Method of Notification: Fax # XXX-XXX-XXXX Phone #	onitor efficacy and safety (side effects) of Tamiflu ✓
Consent Consent Was received from the patient/agent Notification Information Names of Prescriber/Practitioner notified: Date of Notification: 11/28/15 Method of Notification:	onitor efficacy and safety (side effects) of Tamiflu ✓ Or. X



> The pharmacist adapts the prescription by changing the medication formulation

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>10/10/2015</u>	
Date of Original Rx: <u>07/11/2015</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	existing prescription to Advair Diskus 250 - 1	
duration):	inhalation BID	
Advair MDI 125 2 puffs BID	Mitte: 1 Diskus	
Qty: 12 weeks		
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	Contact (priorie/Tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient has been having trouble depressing canister	with MDI inhaler due to arthritis	
- Patient tried a demo Diskus and found it easier to use		
Monitoring/Follow-up Plan		
- advised patient to contact pharmacist or physician if	experiencing worsening symptoms or side	
effects	<u> </u>	
- counseled patient on proper use of Diskus (do not shake, rinse mouth with water after use and spit,		
etc.)		
- scheduled follow-up with patient in 4 days		
Scheduled Johow up with patient in 1 days		
	·	
Consent		
Consent was received from the patient/agent ✓		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>10/10/2015</u>		
Method of Notification:		
Fax # XXX-XXXXXXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

Other Potential Solutions:

• Recommend use of an Aerochamber to eliminate reliance on coordination.





> The pharmacist refills a 3-month supply of Eltroxin 50 mcg

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>07/02/15</u>
Date of Original Rx: <u>04/01/14</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	Eltroxin 50 mcg
duration):	Mitte: 90 tablets
Eltroxin 50 mcg	Refills: 1
Mitte: for 1 year (365 tablets)	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (phone, tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient is traveling outside the country for 3 months	and needs a refill on her thyroid medication
- patient is not experiencing any symptoms that would	l indicate hypo- or hyperthyroidism
- patient's TSH level indicates that there should be no	
Monitoring/Follow-up Plan	
- advised patient that the physician would be contacte	ed/informed of the extension of the thyroid
medication	.,,.,,
- advised patient to monitor for signs and symptoms in	ndicative of worsening disease
- will contact MD for further renewals	Taleative of Worselming alseade
will contact the joi juriner reneward	
Consent	
Consent was received from the patient/agent ✓	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>07/02/15</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: RPh Y	
<u> </u>	

Other Potential Solutions:

• Call the physician for a verbal order





> The pharmacist renews the Diclectin prescription

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>03/07/13</u>	
Date of Original Rx: <u>10/28/12</u>	Adapted/Renewed Rx Details: <u>renewal of</u>	
Original Rx Details (name, strength, quantity,	Diclectin - 2 tablets qhs, 1 tab qAM and 1 tab	
duration):	<u>q</u> PM	
Diclectin - 2 tablets qhs, 1 tab qAM and 1 tab qPM	Mitte: 1 month supply	
Mitte: 1 month supply	Refills: 0	
Refills: 3	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No	Contact (phone/ tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient's nausea and vomiting is interfering with her	quality of life	
- patient has been using this medication since early pro		
- medication is safe and effective for NVP		
-continuity of care is ensured by renewing this medicar	tion	
Monitoring/Follow-up Plan		
- advised patient to speak with her physician to discuss	s need for additional Diclectin refills	
- counseled patient on appropriate use of medication,	•	
total); studies show suboptimal doses of Diclectin may	* *	
when the recommended dose of Diclectin (according to		
reported significant improvement in nausea		
- counseled patient to monitor N/V; if symptoms worse	en, medical attention must be sought as	
symptoms may be due to acid reflux or may indicate another problem requiring additional therapy		
- scheduled follow-up appointment with patient in 1 week to assess nausea/vomiting		
Consent		
Consent was received from the patient/agent ☑		
·		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X (ob</u>	stetrician) and family physician	
Date of Notification: 03/07/13		
Method of Notification:		
Fax # Phone #XXX-XXX	<u>C-XXXX</u> Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		

- Telephone the physician explain the situation and ask for confirmation that this medication should be renewed. If so, take a verbal authorization for further refills.
- Decline the renewal and refer patient to her obstetrician for evaluation of condition and therapy assessment.





> The pharmacist adapts the prescription by increasing the dose and changing the duration of therapy

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date:	
Date of Original Rx: <u>10/11/15</u>	Adapted/Renewed Rx Details: adapted to high	
Original Rx Details (name, strength, quantity,	dose amoxicillin liquid 350 mg TID (~80	
duration):	mg/kg/day) x 5 days	
amoxicillin liquid 125 mg TID (25 mg/kg/day)	Mitte: 5-day supply	
Mitte: 10-day supply		
Refills: 0	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ② No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- current dose is low (~25 mg/kg/day)		
- children in daycare are at higher risk of treatment fa	ilure with low dose amoxicillin	
- for children > 2 years of age with no frequent bouts of	of AOM and no prior antibiotics in previous	
month, high-dose amoxicillin (80 mg/kg/day divided B	ID or TID) x 5 days is a reasonable first-line	
<u>option</u>		
Monitoring/Follow-up Plan		
- counseled mother on directions for use and potential	side effects	
- cautioned mother to contact physician or pharmacist if no signs of improvement after 4 days or any		
other symptoms develop/concerns arise		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: Dr. X		
Date of Notification: $10/11/15$		
Method of Notification:		
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: <u>RPh Y</u>		



> The pharmacist refuses to adapt the prescription to a different product

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>N/A</u>
Date of Original Rx: <u>08/28/15</u>	Adapted/Renewed Rx Details: <u>refused to</u>
Original Rx Details (name, strength, quantity,	adapt prescription to Pataday eye drops as
duration):	this is a completely different product
Alocril eye drops (one drop in each eye twice daily)	
Mitte: 5 mL bottle	
Refills: 4	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ② Yes ☑ No	2011tdet (phone, tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- Mrs. GG has been using Alocril, which is not available	e, and the patient has run out of medication
- Alocril and Pataday are used for the same indication,	but they contain different active ingredients, so
this would be considered a therapeutic substitution	
Monitoring/Follow-up Plan	
- advised patient that she needs to obtain a prescription	on for Pataday from a physician as this falls
outside a pharmacist's scope of practice	
- faxed MD for request to change medication to Patad	ay
Consent	
Consent was received from the patient/agent ✓	
Notification Information	
•	
Date of Notification: <u>11/28/15</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

Other Potential Solutions:

• Recommend a non-prescription product to temporarily help with allergic eye symptoms until patient sees physician for new prescription





> The pharmacist refills a 3-month supply of atorvastatin

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>04/03/2016</u>
Date of Original Rx:	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	atorvastatin 40 mg qhs
duration):	Mitte: 90 day supply
atorvastatin 40 mg qhs	Refills: 0
Mitte: 90	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ② Yes ☑ No	Contact (phone) tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient has been on the same dose of atorvastatin si	nce 2008 with no issues (muscle pain, etc.)
- patient was told to remain on the same dose by disch	
Monitoring/Follow-up Plan	
- advised patient to set up appointment with physician	
·	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician	
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy pos	
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy pos	
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy poses - counseled patient on non-pharmacologic therapy poses - counseled patient on non-pharmacologic therapy pos	
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy poses - counsele	st-MI including weight loss and dietary measures
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified:	st-MI including weight loss and dietary measures
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified: Dr. X [Notice of Notification: 04/03/2016	st-MI including weight loss and dietary measures
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified: Dr. X [Notice of Notification: 04/03/2016] Method of Notification:	st-MI including weight loss and dietary measures ote: also notified the discharging physician]
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified: Dr. X [Notice of Notification: 04/03/2016	st-MI including weight loss and dietary measures
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ✓ Notification Information Names of Prescriber/Practitioner notified: Dr. X [Notice of Notification: 04/03/2016] Method of Notification:	st-MI including weight loss and dietary measures ote: also notified the discharging physician]
- advised patient to set up appointment with physician - counseled patient on non-pharmacologic therapy possible. Consent Consent Was received from the patient/agent ☑ Notification Information Names of Prescriber/Practitioner notified:	st-MI including weight loss and dietary measures ote: also notified the discharging physician]

Other Potential Solutions:

• Telephone the physician to verify that patient should continue atorvastatin and to obtain a verbal order





> The pharmacist adapts the prescription by increasing the hydrochlorothiazide dose

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>10/11/15</u>	
Date of Original Rx: <u>08/13/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to hydrochlorothiazide 25 mg	
duration):	<u>q</u> AM	
hydrochlorothiazide 12.5 mg daily		
Qty: 6 months		
	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- Current BP in the pharmacy (average of 3 readings) is	s 153/90, target is 140/90	
- patient has been monitoring blood pressure at home	so not due to white coat effect	
- patient states that she has been adherent to therapy		
- patient has been on bisoprolol x 1 month and should	have reached full therapeutic effect	
- increased hydrochlorothiazide to maximize dose as p	er hypertension guidelines for non-resistant	
hypertension		
Monitoring/Follow-up Plan		
- counseled patient on new dosing regimen		
- advised patient to contact the pharmacist or physician if experiencing side effects or worsening of		
disease state		
- discussed need to monitor blood pressure daily and record readings		
- scheduled call with patient in 1 week to ensure safety/tolerability of new increased dosage and then		
again in 4 weeks to assess efficacy (blood pressure control)		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>10/11/15</u>		
Method of Notification:		
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

Other Potential Solutions:

• Refer patient to her primary care practitioner for an additional antihypertensive





> The pharmacist renews a 4-week supply of rabeprazole

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>03/03/16</u>
Date of Original Rx: <u>02/02/16</u>	Adapted/Renewed Rx Details: <u>renewal of</u>
Original Rx Details (name, strength, quantity,	rabeprazole 20 mg daily x 4 weeks
duration):	Mitte: 28 days
Pariet 20 mg daily x 4 weeks	
Mitte: 28	
Refills: 0	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	Contact (phone, tax).
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient is experiencing signs and symptoms consister	nt with GERD and requires additional therapy
- dispensed 4-week supply of rabeprazole (max quantity	ty based on original Rx)
- for symptomatic GERD treatment, rabeprazole is usu	ally given once daily for 4 weeks; if there's an
inadequate response, it may be repeated for an addition	
Monitoring/Follow-up Plan	
- counseled patient on non-pharmacologic measures to	o control GERD (including what foods to avoid.
etc.)	
- will contact patient's physician for a new prescription	if therapy is to continue for more than 8 weeks
total	, the applicate continue for more than o meens
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: <u>Dr. X</u>	
Date of Notification: <u>03/03/16</u>	
Method of Notification:	
Fax # Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	
1	

Other Potential Solutions:

• Telephone the physician to verify that rabeprazole is still a reasonable option and obtain a verbal order





> The pharmacist renews the chronic medications for his chronic conditions

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX-XXXXXZ	Date: <u>11/28/15</u>	
Date of Original Rx: <u>10/01/15</u>	Adapted/Renewed Rx Details: <u>renewal of</u>	
Original Rx Details (name, strength, quantity,	metoprolol 50 mg (1 tablet twice daily),	
duration):	perindopril 4 mg (1 tablet once daily), and	
metoprolol 50 mg (1 tablet twice daily x 3 months)	rosuvastatin 20 mg (1 tablet at bedtime)	
perindopril 4 mg (1 tablet once daily x 3 months)	Mitte: 90 days, Refills: 0	
<u>rosuvastatin 20 mg (1 tablet at bedtime x 3 months)</u>	Original Prescriber Information	
	Name: <u>Dr. X</u>	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ✓ Yes ② No	" ' '	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient's medical conditions have been stable for 2 years	ears; all medications and doses have also	
remained the same		
- pharmacist assesses his BP and it is within range at 1		
- patient reports he uses less than 1 nitroglycerin dose	·	
- patient to see GP in 1 month; renewed chronic medic	ations to bridge until appointment	
Monitoring/Follow-up Plan		
- advised patient to keep appointment with physician of		
- will follow up with patient in 1 month to ensure he re	ceived a new prescription following his physical	
and that his medications remained the same		
Consent		
Consent was received from the patient/agent \square		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>11/28/15</u>		
Method of Notification:		
Fax # Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

- Request a new prescription from his family physician by phone or fax
- Refill all medications (including nitroglycerin)





> The pharmacist adapts the prescription to a different formulation of bupropion

Prescription Information	
Original Prescription Information	Adapted/Renewed Information
Original Prescription No.: XXXXXX	Date: <u>12/12/15</u>
Date of Original Rx: <u>12/12/15</u>	Adapted/Renewed Rx Details: adapted
Original Rx Details (name, strength, quantity,	prescription to bupropion XL 300 mg once
duration):	daily
bupropion SR 300 mg once daily	
Qty: 1 month	
	Original Prescriber Information
	Name: Dr. X
	Contact (phone/fax): XXX-XXX-XXXX
Copy attached? ☑ Yes ☑ No	
Rationale for Prescribing	
(Consider Patient Assessment, Circumstances, etc.)	
- patient was previously on bupropion SR 150 mg bid	
- has been forgetting to take evening dose, requested	once-daily formulation from her physician
Monitoring/Follow-up Plan	
- counseled patient on new dosing regimen	
- advised patient to contact the pharmacist or physicia	n if experiencing side effects or worsening of
<u>disease state</u>	
Consent	
Consent was received from the patient/agent ☑	
Notification Information	
Names of Prescriber/Practitioner notified: Dr. X	
•	
Date of Notification: 12/12/15	
Method of Notification:	O+hov
Fax # XXX-XXX-XXXX Phone # Phone #	Other
Pharmacist Information	
Signature of RPh: <u>RPh Y</u>	

- Dispense bupropion SR 150 mg BID as before, and follow up with physician, or ask patient to follow up with physician about switching to bupropion XL
- Ask patient if she would be interested in blister packs to improve compliance





> The pharmacist renews warfarin 3.5 mg for 1 week

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>10/08/15</u>	
Date of Original Rx: <u>01/02/15</u>	Adapted/Renewed Rx Details: <u>renewal of</u>	
Original Rx Details (name, strength, quantity,	warfarin 2.5 mg (1 tablet daily) + warfarin 1	
duration): warfarin 2.5 mg (1 tablet daily) +	mg (1 tablet daily) for total daily dose= 3.5 mg	
warfarin 1 mg (1 tablet daily) for a total daily dose=	Mitte: 30 tablets (2.5mg) + 30 tablets (1 mg)	
<u>3.5 mg</u>	Refills: 0	
Mitte: 30 tablets (2.5mg) + 30 tablets (1 mg)	Original Prescriber Information	
Refills: 0	Name: Dr. X	
[A copy of blood work showing current INR attached]	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient has been informed that her INR is 4 and that	she should decrease her warfarin to 3.5 mg/day	
- for supratherapeutic INR, warfarin weekly dose should	ld be decreased by 10-15%. Doing the necessary	
calculations, the recommended decrease is the regime	n falls within this range. Therefore, the	
prescription for 3.5 mg is acceptable.		
- patient given one month's worth of medication to bri	idge until her next appointment	
Monitoring/Follow-up Plan		
- advised patient to set up and maintain her appointment	ent to get INR checked in 7 days	
- advised patient that the physician will be contacted and informed of this change in regimen		
- asked patient to monitor for any signs or symptoms of bleeding/bruising		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: <u>Dr. X</u>		
Date of Notification: <u>10/08/15</u>		
Method of Notification:	Othor	
Fax # XXX-XXXX Phone # Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		





The pharmacist recommends add-on nicotine replacement therapy to current regimen

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: N/A	
Date of Original Rx: <u>10/28/15</u>	Adapted/Renewed Rx Details: N/A	
Original Rx Details (name, strength, quantity,		
duration):		
bupropion 150 mg x 3 days, then 150 mg BID for 12		
weeks (patient to select quit date during 2nd week of		
therapy)	Original Prescriber Information	
	Name: Dr. X	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ② Yes ☑ No		
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- Patient still struggles with cravings and so a breakthr	rough medication may be needed	
- bupropion and nicotine replacement combination the	erapy is associated with higher 6-month	
abstinence rates than monotherapy		
Monitoring/Follow-up Plan		
- Discussed nicotine gum, inhaler, and lozenges with the patient to determine which is most appealing		
- Helped patient set a new target quit date		
- Scheduled follow-up in one week, one week following the quit date and then monthly thereafter		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: _Dr. X		
Date of Notification: 11/28/15		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information		
Signature of RPh: RPh Y		

Other Potential Solutions:

Varenicline – the patient could reasonably be switched to Champix as he has no current contraindications to therapy and
the mechanism of action is completely different from that of the bupropion he's currently taking (and feels is failing).
 Bupropion could be tapered over 1–3 days before starting varenicline, particularly if the patient is taking the max dose of
300 mg/day. Note: No studies combining varenicline with nicotine replacement therapy – solo use of Champix would be
stressed if this route were chosen.





> The pharmacist adapts the prescription for diltiazem by changing the formulation

Prescription Information		
Original Prescription Information	Adapted/Renewed Information	
Original Prescription No.: XXXXXX	Date: <u>10/05/15</u>	
Date of Original Rx: <u>10/05/15</u>	Adapted/Renewed Rx Details: adapted	
Original Rx Details (name, strength, quantity,	prescription to Tiazac XC 240 mg once daily	
duration):		
diltiazem CD 240 mg once daily		
Qty: 3 months		
	Original Prescriber Information	
	Name:	
	Contact (phone/fax): XXX-XXX-XXXX	
Copy attached? ☑ Yes ☑ No	Contact (phone) tax).	
Rationale for Prescribing		
(Consider Patient Assessment, Circumstances, etc.)		
- patient was previously on Tiazac XC 180 mg once dai	ly	
- patient states that prescriber intended to increase do	ose from 180 mg to 240 mg	
- adapted to same formulation as before for more pred	dictable change in effect	
Monitoring/Follow-up Plan		
- counseled patient on new dose		
- advised patient to contact the pharmacist or physicia	in if experiencing side effects or worsening of	
disease state		
Consent		
Consent was received from the patient/agent ☑		
Notification Information		
Names of Prescriber/Practitioner notified: Dr. X		
Date of Notification: 10/05/15		
Method of Notification:		
Fax # XXX-XXX-XXXX Phone #	Other	
Pharmacist Information	- Cities	
Signature of RPh: RPh Y		
Signature of Itrii. Itrii		

- Change patient's drug formulation from XC to CD and monitor patient closely.
- Contact Dr. X prior to adapting prescription in order to verify dose increase and obtain authorization to keep formulation as is.





CASE TYPES

Case	Type of Prescribing	Case	Type of Prescribing	Case	Type of Prescribing
1	Initiating	19	Adapting	37	Renewing
2	Renewing	20	Adapting	38	Renewing
3	Renewing	21	Adapting	39	Renewing
4	Renewing	22	Initiating	40	Initiating
5	Initiating	23	Adapting	41	Adapting
6	Adapting	24	Adapting	42	Adapting
7	Initiating	25	Renewing	43	Renewing
8	Adapting	26	Adapting	44	Renewing
9	Renewing	27	Adapting	45	Adapting
10	Adapting	28	Initiating	46	Adapting
11	Adapting	29	Renewing	47	Renewing
12	Renewing	30	Renewing	48	Adapting
13	Renewing	31	Initiating	49	Renewing
14	Renewing	32	Renewing	50	Renewing
15	Renewing	33	Initiating	51	Adapting
16	Initiating	34	Initiating	52	Renewing
17	Adapting	35	Adapting	53	Initiating
18	Renewing	36	Adapting	54	Adapting





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