

Resource Page for DM Module

Section 1: Relevant Legislation References

1A: Ontario Laws and Regulations

1. Drug and Pharmacies Regulation Act (DPRA): <https://www.ontario.ca/laws/statute/90h04>
2. Ontario Regulation 264/16 General (under the DPRA): <https://www.ontario.ca/laws/regulation/160264>
3. Narcotic Safety and Awareness Act (NSAA): <https://www.ontario.ca/laws/statute/10n22>
4. Ontario Regulation 381/11 General (under the NSAA): <https://www.ontario.ca/laws/regulation/110381>
5. Ontario Drug Benefit Act: <https://www.ontario.ca/laws/statute/90o10>
6. Ontario Regulation 201/96 General (under the ODBA): <https://www.ontario.ca/laws/regulation/960201>
7. Pharmacy Act (PA): <https://www.ontario.ca/laws/statute/91p36>
8. Ontario Regulation 202/94 General (under the PA): <https://www.ontario.ca/laws/regulation/940202>
9. Ontario Regulation 130/17 Professional Misconduct and Conflict of Interest (under the PA):
<https://www.ontario.ca/laws/regulation/170130>
10. Personal Health Information Protection Act (PHIPA): <https://www.ontario.ca/laws/statute/04p03>
11. Ontario Regulation 329/04 General (under the PHIPA): <https://www.ontario.ca/laws/regulation/040329>
12. Regulated Health Professions Act (RHPA): <https://www.ontario.ca/laws/statute/91r18>
13. Ontario Regulation 936 – Notice to Patients (under DIDFA):
<https://www.ontario.ca/laws/regulation/900936>

1B: Federal Laws and Regulations

1. Controlled Drugs and Substances Act (CDSA): <https://laws-lois.justice.gc.ca/eng/acts/C-38.8/index.html>
2. Benzodiazepines and Other Targeted Substances Regulations: <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2000-217/index.html>
3. Narcotic Control Regulations : <https://laws-lois.justice.gc.ca/eng/regulations/C.R.C., c. 1041/index.html>
4. Precursor Control Regulations : <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2002-359/index.html>
5. Food and Drugs Act (FDA) : <https://laws-lois.justice.gc.ca/eng/acts/F-27/>
6. Food and Drug Regulations : <https://laws-lois.justice.gc.ca/eng/regulations/C.R.C., c. 870/>
7. Natural Health Products Regulations : <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2003-196/>
8. Personal Information Protection Electronic Document Act (PIPEDA) : <https://laws-lois.justice.gc.ca/eng/acts/P-8.6/index.html>
9. Privacy Act : <https://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>

Section 2: Standards of Operation

Standards of Operation: <http://www.ocpinfo.com/library/other/download/standards-of-operation-pharmacies-with-resources>

Section 3: NAPRA Standards of Practice, Guidance documents and Supplemental requirements:

1. Model Standards of Practice for Canadian Pharmacists: <https://www.ocpinfo.com/wp-content/uploads/2022/03/NAPRA-Model-Standards-of-Practice-for-Pharmacists.pdf>
2. Model Standards of Practice for Canadian Pharmacy Technicians : <https://www.ocpinfo.com/wp-content/uploads/2022/03/NAPRA-Model-Standards-of-Practice-for-Pharmacy-Technicians.pdf>
3. Supplemental Standards of Practice for Schedule II and Schedule III Drugs: <https://napra.ca/pharmacists/supplemental-standards-practice-schedule-ii-and-iii-drugs>
4. Model Standards for Pharmacy Compounding of Non-Hazardous Sterile Preparations : <https://napra.ca/general-practice-resources/model-standards-pharmacy-compounding-non-hazardous-sterile-preparations>
5. Model Standards for Pharmacy Compounding of Hazardous Sterile Preparations : <https://napra.ca/general-practice-resources/model-standards-pharmacy-compounding-hazardous-sterile-preparations>
6. Model Standards for Pharmacy Compounding of Non-Sterile Preparations : <https://napra.ca/general-practice-resources/model-standards-pharmacy-compounding-non-sterile-preparations>
7. Guidance Document for Pharmacy Compounding of Non-sterile Preparations : <https://napra.ca/general-practice-resources/guidance-document-pharmacy-compounding-non-sterile-preparations>
8. Pharmacy Practice Management Systems: Requirements to Support NAPRA’s Model Standards of Practice for Canadian Pharmacists : <https://napra.ca/general-practice-resources/pharmacy-practice-management-systems-ppms>
9. Pharmacy Practice Management Systems Supplemental Requirements on Traceability and Bulk Preparation Labelling to Support NAPRA’s “Model Standards of Practice for Canadian Pharmacists” and “Model Standards for Pharmacy Compounding”: https://napra.ca/sites/default/files/2018-02/PPMS_Supplemental_Requirements_Jan2017.pdf

Other Policies, Guidelines and Resources (in the order they appear in the module):

1. Designated Manager certificate: <http://www.ocpinfo.com/library/forms/download/Designated%20Manager%20Certificate.pdf>
2. Change of Designated Manager form: <http://www.ocpinfo.com/library/forms/download/Change%20of%20Designated%20Manager.pdf>

3. OCP E-Learning Modules: <http://www.ocpinfo.com/registration/training-exams/jp-exam/jp-resources/e-learning-modules/>
4. OCP Committees (such as the accreditation and discipline committees):
<https://www.ocpinfo.com/about/council-committees/committees/>
5. Community Pharmacy Assessment Criteria: <https://www.ocpinfo.com/library/practice-related/download/CommunityPharmacyAssessmentCriteria.pdf>
6. Accreditation and Operation of a Pharmacy : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/Accreditation-Operation-of-a-Pharmacy/>
7. Standards for Accreditation and Operation: https://www.ocpinfo.com/practice_resource/accreditation-operation/
8. Opening a New Pharmacy – A Checklist: <https://www.ocpinfo.com/library/practice-related/download/Checklist%20for%20Opening%20a%20New%20Pharmacy.pdf>
9. Certificates of Accreditation: <https://www.ocpinfo.com/practice-education/opening-operating-pharmacy/certificate-of-accreditation/>
10. Designated Manager – Required Signage in a Pharmacy : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/pharmacy-signage/>
11. Record Retention, Disclosure, and Disposal : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/records/>
12. Quick Links to the Office of the Information and Privacy Commissioner of Ontario (IPC)
<https://www.ocpinfo.com/regulations-standards/additional-resources/>
13. Practice Tools for the Designated Manager: https://www.ocpinfo.com/practice_resource/dm/
14. Designated Manager – Medication Procurement and Inventory Management :
<https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/med-procurement/>
15. Protecting the Cold Chain : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/cold-chain/>
16. Code of Ethics: <http://www.ocpinfo.com/library/council/download/CodeofEthics2015.pdf>
17. Reference no longer available (see the Code of Ethics)
18. Health Canada: Health Products and Food Branch: <https://www.ocpinfo.com/regulations-standards/additional-resources/>
19. Drug Establishment Licenses: <https://www.canada.ca/en/health-canada/services/drugs-health-products/compliance-enforcement/establishment-licences.html>
20. Natural Health Products: <https://www.canada.ca/en/health-canada/services/drugs-health-products/natural-non-prescription.html>

21. Record Keeping and Scanning Requirements : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/record-keeping/>
22. Record Retention, Disclosure, and Disposal: <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/records/>
23. Documentation Guidelines : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/documentation-guidelines/>
24. Designated Manager – Professional Supervision of Pharmacy Personnel :
<https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/supervising-personnel/>
25. Reference Guide for Ontario Pharmacies (Pharmacy library): <http://www.ocpinfo.com/regulations-standards/additional-resources/>
26. Advertising fact sheet : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/advertising/>
27. Fees for Professional Pharmacy Services : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/fees/>
28. Loyalty Points Programs : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/loyalty-points/>
29. Opioid Policy : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/opioid-policy/>
30. Controlled Substances - Destruction of Unserviceable Stock & Post-Consumer Returns:
<https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/destruction/>
31. Forgery: Management and Reporting of Fraudulent Prescriptions : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/forgeries-losses/>
32. Forgery: Tips for Identifying Fraudulent Prescriptions : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/forgeries/>
33. Controlled Substances - Orders, Purchases and Sales : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/narcotic-purchases/>
34. Controlled Substances - Purchase and Sales Record Requirements : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/narcotic-records/>
35. Controlled Substances - Security and Reconciliation Fact Sheet : <https://www.ocpinfo.com/practice-education/practice-tools/fact-sheets/recon-security/>
36. Article - Proper Disposal of Post-Consumer Medication Returns (Winter 2018) :
<https://pharmacyconnection.ca/disposal-medication-returns-winter-2018/>

37. Letter from Health Canada Guidance to Minimize the Loss and Theft of Controlled Substances Within Pharmacies : <https://www.ocpinfo.com/library/practice-related/download/Minimizing%20Loss%20and%20Theft%20of%20Controlled%20Substances.pdf>
38. Ministry of Health Ontario's Narcotic Strategy : <http://www.health.gov.on.ca/en/public/programs/drugs/ons/about.aspx>
39. Reporting Loss or Theft (Health Canada) : <https://www.canada.ca/en/health-canada/services/health-concerns/controlled-substances-precursor-chemicals/controlled-substances/compliance-monitoring/loss-theft-forgery.html>
40. Health Canada Guidance Document: Reporting of loss or theft of controlled substances and precursors : <https://www.canada.ca/en/health-canada/services/health-concerns/controlled-substances-precursor-chemicals/controlled-substances/compliance-monitoring/loss-theft-forgery.html>
41. Compounding: https://www.ocpinfo.com/practice_resource/compounding/
42. Search National Drug Schedules: <https://napra.ca/national-drug-schedules>
43. Understanding What a Pharmacy Technician Can Do: <https://www.ocpinfo.com/practice-education/practice-tools/support-materials/technician-role/>
44. Legal Authority for Scopes of Practice : <https://www.ocpinfo.com/wp-content/uploads/2019/05/Legal-Authority-Scopes.pdf>
45. Practice assessment criteria for community pharmacists : <https://www.ocpinfo.com/library/practice-related/download/PracticeAssessmentCriteria.pdf>
46. Practice assessment criteria for community and hospital pharmacy technicians: <https://www.ocpinfo.com/library/practice-related/download/PharmacyTechnicianPracticeAssessmentCriteria.pdf>
47. Administering a Substance by Injection or Inhalation : <https://www.ocpinfo.com/regulations-standards/practice-policies-guidelines/inhalation/>
48. Administering injections: https://www.ocpinfo.com/practice_resource/administering-injections/
49. Infection Control: <https://www.ocpinfo.com/library/practice-related/download/Infection%20Control%20for%20Regulated%20Health%20Professionals.pdf>
50. Mandatory Standardized Medication Safety Program in Ontario Pharmacies : <https://www.ocpinfo.com/library/other/download/supplemental-standard-of-practice-med-safety-program>
51. Mandatory Reporting for Employers & Facility Operators: <https://www.ocpinfo.com/protecting-the-public/complaints-reports/mandatory-reporting/>