OCP'S PUBLIC REPORTING FRAMEWORK

LOCAL QUALITY IMPROVEMENT INDICATORS **PROVINCIAL SYSTEM AND PROVINCIAL AND REGIONAL QUALITY OUTCOME INDICATORS IMPROVEMENT INDICATORS** Description Key system and outcome Description Key process and driver metrics Description Key process and driver metrics indicators identified as priority identified as opportunities for identified as opportunities for for the Ontario health system improvement at a provincial/ improvement at the regional level local level Ontario College of Pharmacists, Public, Ministry of Health, Audience Audience Pharmacy leaders, pharmacy Audience Ontario College of Pharmacists, pharmacy leaders and teams and other healthcare health system stakeholders, pharmacy teams team members pharmacy leaders and pharmacy teams Focus Common opportunities across Focus Specific opportunities within regions/province, indicators individual pharmacies and the Focus Existing provincial health system that align with Institute for local community indicators that can be influenced Healthcare Improvement (IHI) by the pharmacy sector Number of patients who Example Example Percentage of eligible people received a med review after who have had a medication Example Percentage of hospital being discharged from hospital readmission rates within 30 days review within 7 days of as a result of a medication incident discharge home from hospital

