

## Quality Indicators for Pharmacy Changes

Indicator Language	Date Published on OCP Website	Changes and Rationale
<p><b>Patient and Caregiver Experience and Outcomes</b></p> <ol style="list-style-type: none"> <li>1. My pharmacist helped me understand why I am taking each of my medications.</li> <li>2. My pharmacist made sure I understood how to take my medication properly.</li> <li>3. My pharmacist made sure I understood what results I might expect from my medication, including any side effects or drug/food interactions that may occur.</li> <li>4. My pharmacist helped me understand how to know if my medication is working.</li> </ol> <p><b>Appropriateness of Dispensed Medication</b></p> <ol style="list-style-type: none"> <li>5. Percentage of opioid-naïve patients who were dispensed an initial dose greater than 90mg morphine.</li> </ol> <p><b>Medication-Related Hospital Visits</b></p> <ol style="list-style-type: none"> <li>6. Hospital visits for opioid poisoning among patients who were dispensed an initial dose greater than 90mg morphine.</li> </ol> <p><b>Transitions of Care</b></p> <ol style="list-style-type: none"> <li>7. Percentage of people who have had a medication review within 14 days of discharge home from hospital.</li> </ol>	<p>June 5<sup>th</sup>, 2019</p>	<p>N/A, original indicator wording</p>
<p><b>Appropriateness of Dispensed Medication</b></p> <ol style="list-style-type: none"> <li>5. Percentage of patients who were newly dispensed an opioid prescription greater than 50 mg morphine equivalents per day.</li> </ol> <p><b>Medication-Related Hospital Visits</b></p> <ol style="list-style-type: none"> <li>6. Hospital visits for opioid poisonings among patients that are actively treated with an opioid prescription.</li> </ol> <p><b>Transitions of Care</b></p> <ol style="list-style-type: none"> <li>7. Percentage of eligible people who have had a medication review within 7 days of discharge home from hospital.</li> </ol>	<p>July 7<sup>th</sup>, 2020</p>	<p>Appropriateness of dispensed medication, medication related hospital visits and transitions of care indicators updated to reflect recommendations made by the technical specifications working group and alignment with best evidence in the literature and clinical best practices.</p>

<p><b>Appropriateness of Dispensed Medication</b></p> <p>5. Percentage of patients who were newly dispensed an opioid prescription greater than 50 mg morphine equivalents per day.</p> <p><b>Medication-Related Hospital Visits</b></p> <p>6. Hospital visits for opioid poisonings among patients that are actively treated with an opioid prescription.</p> <p><b>Transitions of Care</b></p> <p>7. Percentage of eligible people who have had a medication review within seven days of discharge home from hospital.</p>	<p>November 27, 2020</p>	<p>Minor wording changes made to the appropriateness of dispensed medication, medication related hospital visits and transitions of care indicators to ensure accuracy of the indicator language as the data was being obtained.</p>
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