

# OCP Strategic Plan 2024-2028

## Our Values *These express who we are and how we operate.*

 Accountability

 Fairness

 Collaboration

 Judiciousness

 Integrity

 Transparency

## Our Regulatory Principles *These guide our work and decisions as a regulator.*

**Mandate/Public Protection:** All our work is to ensure safe, competent, and ethical professional practice.

**Right Touch:** Our regulatory actions are proportionate to the level of risk to the public.

**Culture:** We believe in justice, equity, diversity and inclusion. We aim to identify, remove, and prevent inequalities.

**Transparency:** We clearly communicate our expectations, requirements, activities and performance as transparently as possible.


**Risk:** We act to reduce or prevent harms. We use data to anticipate and measure risk. We measure the outcome of our actions and adapt our regulatory response to ensure the most beneficial impact.


**Partnerships:** We engage and collaborate with Ontario patients and other health system partners to protect the public.


**Person-focused:** We will act with fairness and compassion towards all participating in our processes.


**Leadership and Innovation:** We will innovate and endeavour to drive change to most effectively address identified risk.

## Our Strategic Goals *These are what we intend to achieve as we fulfill our mandate.*

**1** Regardless of pharmacy setting, management and business exigencies do not compromise the health and well-being of pharmacy professionals or impede their ability to adhere to the Standards of Practice and Code of Ethics.

**2** The College effectively provides members of the public, registrants and other partners with clear, relevant, up-to-date information.

**3** The College has the expertise and resources to address immediate demands caused by changes in the regulatory or practice environment.

**4** The College uses its regulatory influence to ensure that all patients are treated with respect and without discrimination via positive changes in pharmacy practice.

