Section 2 – Dashboard Summary (Performance Measures)

Strategic Priorities

Strategic Goals	Q1	Q2	actual	target	status
1	% of 2024 strategic goals on track	83%	80%	75%	100%	🟡

Operations			actual	target	status
2	% of 2024 operational goals on track	67%	78%	75%	100%	🟡

Organizational Capacity

People and Culture	Q1	Q2	actual	target	status
3	Average rating (1-10) of staff likely to recommend the College to a qualified friend or family members as a great place to work	8.6	8.3	8.3	8.2	🟢
4	Average rating (1-7) of staff that feels OCP supports them in having the right skills to be successful in their current role	5.6	5.7	5.8	6.5	🟡
5	% of staff engagement (inclusion)	-	90%	-	80%	☑
6	% of staff engagement (culture)	-	83%	-	78%	☑
7	% voluntary turnover rate	1.0%	1.2%	1.2%	3.8%	🟢

Finance	Q1	Q2	actual	target	status
8	% of variance of operating annual budget to year end actuals	-	-	-	+/- 5%	-

Technology	Q1	Q2	actual	target	status
9	% of up-time of business-critical information systems	100.0%	100.0%	100.0%	99.9%	🟢
10	% click rate of phishing campaigns	8.0%	1.0%	1.0%	4.7%	🟢

Compliance	Q1	Q2	actual	target	status
11	% of CPMF standards fully met	-	-	-	83%	-

Governance	Q1	Q2	actual	target	status
12	% of Board Directors voluntary contributing at each Board meeting	100%	100%	100%	100%	🟢
13	% of Board Directors report receiving appropriate information…	100%	100%	83%	100%	🟡
14	% of Board Directors indicating availability to sit on a Discipline Committee Hearing panel…	39%	47%	49%	85%	🔴

Note:
Strategic goals (initiatives) completed in previous quarters or put on hold in previous or current quarters are removed from calculating the quarterly performance.

	Q1	Q2	Actual
Strategic Goals			
Numerator	5	4	3
Denominator	6	5	4
Operational Goals			
Numerator	8	7	6
Denominator	12	9	8

PERFORMANCE MEASURES LEGEND

- 🟢 Target achieved
- 🟡 Within 25% of target
- 🔴 More than 25% beyond target
- - Not applicable (no results this quarter)

Section 2 – Dashboard Summary (Monitoring Measures)

Regulatory Competence

Registration		Q1	Q2	actual	trend analysis
15	% of Registrar decisions made within 30 days after receiving the complete application	100%	100%	100%	🔵

Quality Assurance		Q1	Q2	actual	trend analysis
16	Average days cycle time for high risk assessments	393	384	405	🔵

Conduct		Q1	Q2	actual	trend analysis
17	90th percentile disposal business days of formal complaint	265	293	296	🟢
18	90th percentile disposal business days of Registrar's investigation	630	525	601	🔴

Organizational Capacity

Finance		Q1	Q2	actual	trend analysis
19	% of reserve fund balance to required reserve amount per college reserve policy	-	-	-	-

MONITORING MEASURES LEGEND

- 🟢 Trending positive
- 🔵 No change in trend
- 🔴 Trending negative
- \- Not applicable (no results this quarter)